For almost three decades, Interfaith Community Services has served those most vulnerable in Pima County. Our ongoing mission:

“To help seniors, disabled individuals and families in financial crisis achieve stable and independent lives through programs and services supported by staff, volunteers, faith communities and the community-at-large.”

A Year of Escalating Demand

25,477 individuals served (+22%)
55,934 services provided (+14%)
$3,402,109 value of services from audited reports (+22%)
Calls for help have expanded rapidly this year. From our perspective, the economy hasn’t improved for families struggling with joblessness and seniors living on fixed budgets. Last fiscal year, ICS served 25,477 individuals—a **22% increase** over the prior year.

How does an organization like ICS weather the ongoing financial storm and still assist an unprecedented number of our neighbors in crisis? How can we best leverage our limited resources to counter a clearly growing need? **We look to the good-hearted people who work so tirelessly to find ways to make it happen.**

We are blessed with the loyal dedication of nearly 650 volunteers and the tremendous outpouring of community support. The commitment of our board and staff helps ICS remain unwavering in its service mission and ensures that we are good stewards of the resources provided to us. Together, we accomplished so much this year:

**Completion of the ICS Food Bank.** The new 2,700-square-foot facility opened late October 2011, just in time for our annual holiday food distribution to nearly 2,000 families. We extend a special thanks to The Wolslager Foundation for its $150,000 grant, as well as to the many other donors who made this vision a reality.

**Expansion of services at our Job Resource Centers.** The Resource Centers received a major boost through our new alliance with Arizona Youth Partnership. Volunteers at the Ina Road and Eastside centers provide a range of services to help unemployed and underemployed clients find work, gain financial literacy and sharpen critical job skills.

**Provision of record-breaking number of services to the community.** Volunteer hours increased by 9%, clients served increased 22%, and overall services increased by 14%. Your support has been critical in all three areas.

**Staging of Mental Illness Conference.** Thanks to funding support from The David C. and Lura M. Lovell Foundation, ICS hosted *Faith Communities and Mental Illness: Tools for Response and Care*. Nearly 450 people participated in this important step in helping reduce the stigma of mental illness. We hope the conference will serve as a catalyst to generate activities where families affected by mental illness feel welcome.

**Recognition—for the third year—as a Four-Star Charity.** Charity Navigator, the leading independent evaluator of charities, reserves this highest rating for organizations it considers “exceptional” in their stewardship. To merit it three consecutive years speaks to the continuity of service made possible by our supporters and staff who do this work with their hearts as well as their hands.

We are deeply appreciative to you—the greater Pima County community—for your strong support of and participation in ICS programs and services. Thank you for standing with us and giving so generously of your time and resources.

**You are making a difference at ICS and in so many lives!**

---

Steve Pollyea  
President, Board of Directors

Bonnie Kampa  
Executive Director
A Helping Hand to Self-Sufficiency

Jennifer, a single mother with a 3- and 5-year-old was in a terrible car accident that caused her to miss a lot of work. She fell behind on rent and was being evicted. To top it off, her daughter was injured at school and needed expensive medical treatment. “I thought we were done. We were going to be on the street,” she says. “I have a degree. I have always been a provider for my children. It hurts when you can’t give them the simple things and the security they need.”

Rental and utility assistance from ICS enabled Jennifer and her children to stay in their apartment while she gets back to work and begins to catch up.

The tepid economy and unemployment continued to weigh heavily on our community. Each day brought a rush of up to 300 calls to ICS and a lobby overflowing with individuals and families who were struggling to afford the most basic of life's necessities. Many were making difficult choices between paying rent, keeping the utilities on, or worse, buying medications or food.

While the need overwhelmed our resources, the ICS Emergency Financial Assistance Program brought help and hope to over 3,500 households. Aid included support with rent, utilities and prescriptions, as well as items like GED tests, bus passes and uniforms that enabled recipients to accept or maintain employment. Supportive case management from caring ICS staff made the difference in helping households move beyond crisis toward the goal of self-reliance.

Hearts at Work

EMERGENCY FINANCIAL ASSISTANCE:

- 3,534 households served
- 8,013 individuals served
- $554,230 emergency financial assistance provided
- 264 children provided with Gifts of Love school supplies or enrichment activities
- 81 families received Gifts of Love holiday help
ICS Resource Centers Help Individuals Get Back to Work

In collaboration with Arizona Youth Partnership (AzYP) and with help from a joint U.S. Department of Health and Human Services grant, ICS was able to expand the Job Resource Center at our Ina Road location and open a new Center at our Eastside office. The Centers’ volunteers work one-on-one with recipients on the skills they need to find work and increase employability, providing an important wrap-around service to the ICS Emergency Financial Assistance program and our food bank.

From help with résumés and applications, to interview coaching and confidence-building, the Centers offer personal attention and encouragement in a relaxed atmosphere. Complimentary computer, money management and family communication classes are also offered—the latter made possible through AzYP’s “Building Futures for Families” program.

139 people ages 18 to 87 were helped to find jobs last year!

Small help can make a big difference in enabling someone to turn their life around. All that was standing between Richard and a job was transportation. He couldn’t afford a car and worked odd hours when the bus wasn’t running. Through the heartfelt support of our donors, ICS was able to provide Richard with a bicycle that helped him keep his job and get to work on time. He says he is “grateful to have employment” and is working to improve his family’s situation.

Volunteer tax preparers assisted in completing and filing 276 tax returns, helping low- to moderate-income recipients receive $417,132 in tax returns.

Volunteer tax preparers assisted in completing and filing 276 tax returns, helping low- to moderate-income recipients receive $417,132 in tax returns.

Hearts at Work

RESOURCES CENTERS:

<table>
<thead>
<tr>
<th>Number of Individuals Assisted</th>
<th>508</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Services Provided</td>
<td>655</td>
</tr>
<tr>
<td>Number of People Ages 18 to 87 Found Jobs</td>
<td>139</td>
</tr>
</tbody>
</table>
New ICS Food Bank

Filling Greater Need

The number of hungry households turning to ICS for assistance has tripled in recent years. Propelled by a generous $150,000 challenge grant from The Wolslager Foundation and contributions from caring donors and partners, ICS completed a $500,000 capital campaign in spring 2011 to build a new food bank. Construction began before dawn July 2 and on October 31 the spacious 2,700-square-foot facility opened to the public, just in time for the busy holiday season. We were able to distribute over 2,000 holiday bags to those most in need—a record! And thanks to the building’s new walk-in freezer, the bags included a chicken, ham or turkey for every family.

Since opening, the ICS Food Bank has continued to provide 1,400 to 1,700 emergency food boxes and up to 20,000 supplemental food items per month to Pima County households struggling with food hardship. Refrigeration units and special relationships with area growers, food distributors and other partners enables us to give out fresh and frozen foods—such as fruits, vegetables and dairy—to offer healthier nutritional choices. The ICS Food Bank serves all ages; however, a predominant number of recipients are families with children.

Keeping It Stocked

ICS is the grateful recipient of many food drives organized by businesses, faith communities, civic groups and others. “The food always seems to come in right when we need it, and then back out again,” says Bonnie Kampa, ICS Executive Director. Volume purchasing and partner agreements allow ICS to stretch donated food dollars many times over.

“Hearts at Work

NEW ICS FOOD BANK:

$1,317,670 value of food distributed
4,982 households served; 1,276 new households
15,926 individuals served
18,432 services provided – a 33% increase

“As a grandmother trying to raise three children on a fixed income and with medical bills, I don’t always have money to buy food. The ICS Food Bank is wonderful and the volunteers there always provide service with a smile.”

– Tracey, an ICS Food Bank recipient
Helping Seniors and Disabled Adults Remain Safe and Independent

Being in the comfort of familiar surroundings can have a profound effect on a person’s well-being and life outlook. For over 27 years, ICS Caregiving Services has helped seniors and adults with physical challenges remain safe in their own home by connecting those who need help with those who want to help. Friendly volunteers provide essential assistance that supports independence from rides to the doctor’s office, pharmacy or grocery store, to handy home help and daily phoning and visiting.

Transportation Services Ramp Up with New Van

In summer 2012, ICS received a new handicapped-accessible van through a partial grant from the Arizona Department of Transportation. The new vehicle will soon enable ICS volunteers to take groups of seniors on shopping expeditions, social and cultural outings, as well as to provide scheduled rides for recipients in electric wheelchairs. “We are excited about the possibilities that this new van opens up and the lives that will be brightened in the process,” says Cheryl Anderson, ICS Manager of Caregiving and Health Advocacy Services.

Beatrice, 85, has lots of praise for Jerry, her ICS volunteer driver. “He’s a fine gentleman. My blood pressure was way up and he took me to the emergency room and sat with me until the doctor came. He did what he was supposed to do and much more. He really took care of me.”

As part of our “Home Sweet Home” programs, ICS TeleCARE and TeleCHAT services provide wellness checks and friendly conversation that help prevent isolation. They also help alert our volunteers to any warning signs that someone may have fallen or that something unusual may be happening.

Hearts at Work
CAREGIVING SERVICES:

<table>
<thead>
<tr>
<th>402 individuals served</th>
</tr>
</thead>
<tbody>
<tr>
<td>12,778 services rendered – 9% increase in transportation and 37% increase in “Home Sweet Home” programs</td>
</tr>
<tr>
<td>150,259 miles driven by Caregiving volunteers</td>
</tr>
</tbody>
</table>
Food is Just Part of the Comfort Provided

ICS Mobile Meals delivers more than food to homebound, disabled, and ill seniors and adults. Regular visits from our volunteer drivers ensure that recipients have important daily contact with the outside world. Many tell us the interaction with ICS volunteers is the highlight of their day.

Volunteers deliver two meals (one hot and one cold) each weekday, 52 weeks a year, to individuals who are unable to shop or cook for themselves. Meals are prepared by partnering hospitals and senior care centers to meet recipients’ food restrictions and doctor-prescribed diets. The cost of the program is based on a person’s ability to pay; meals are subsidized for those who cannot afford them. Helping recipients meet their nutritional needs supports their health and independence, while socialization promotes dignity and quality of life.

Hearts at Work: MOBILE MEALS:

| 189 recipients served |
| 36,260 meals delivered |
| 99,660 miles driven by Mobile Meals drivers |

“To the wonderful folks who prepare and deliver Mobile Meals, it is difficult to find words to express how grateful I am for, and how much I appreciate, the effort that you folks put forth to prepare and deliver food to those, like me, who would have difficulty fixing food for themselves. It is so gratifying to see a pleasant face and hear a cheerful word when the food is delivered.”

Howard, an ICS Mobile Meals recipient

A Reliable Resource

The ICS Health Advocacy Program assists elderly and physically challenged recipients in navigating the complex and changing tide of today’s healthcare system. Volunteer nurses, doctors, social workers, and ICS staff are a resource for individuals with questions ranging from Medicare to medical equipment and prescription concerns. In addition, the Health Advocacy team conducts in-home assessments for every recipient of ICS Caregiving Services—and every two years afterwards—to verify individual needs and physical capabilities, connecting recipients to available healthcare resources.

Hearts at Work: HEALTH ADVOCACY:

| 754 individuals served |
| 846 services provided |
| 7,667 miles driven by Health Advocacy volunteers |

ICS partners with OneStop Home Medical Equipment, a program of Jewish Children and Family Services, which collects, cleans, refurbishes and re-distributes used medical equipment. Donations are accepted every Wednesday morning at the ICS office on Ina Road.
Giving Generously of Time, Talents and Support

Our nearly 650 dedicated volunteers are the heartbeat of Interfaith Community Services and an indispensable part of our organization’s ability to provide services. Without them, we simply could not exist! Volunteers bring a wide range of talents to ICS to touch and change lives: staffing our front desk and intake areas, working in our food bank, providing transportation for seniors and helping clients conduct job searches in our Resource Center. Their efforts enable ICS to devote the maximum measure of available funding to direct program services.

The following volunteers received special recognition during our spring 2012 Volunteer Luncheon:

DIRECTOR’S AWARD: Ed and Kay Jenkins, Mike and Rhonda Mumford

VOLUNTEERS OF THE YEAR: Beverly Jennison, Lola Pyle-Vinzant, “The Three Musketeers”—also known as Andy Fiore, Brian Fitzgerald and Tim Powell

CHAMPION AWARD: Stephen Wolslager and The Wolslager Foundation

Thanks to all of our volunteers! You help keep our mission in motion!

<table>
<thead>
<tr>
<th>Services</th>
<th>Number of Volunteers</th>
<th>Hours Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Advocacy</td>
<td>49</td>
<td>1,000</td>
</tr>
<tr>
<td>Caregiving Services</td>
<td>257</td>
<td>17,631</td>
</tr>
<tr>
<td>Mobile Meals</td>
<td>141</td>
<td>9,056</td>
</tr>
<tr>
<td>Food Bank</td>
<td>67</td>
<td>8,177</td>
</tr>
<tr>
<td>Emergency Financial Assistance</td>
<td>5</td>
<td>324</td>
</tr>
<tr>
<td>Resource Center</td>
<td>11</td>
<td>863</td>
</tr>
</tbody>
</table>

Hearts at Work

Volunteer Services:

- 638 active volunteers
- $887,265 value of volunteer hours
- 254,526 miles driven by volunteers
- $141,844 value of miles driven
Putting Faith into Action

ICS was formed in 1985 by a handful of faith communities who envisioned a unique way of working together and maximizing resources to assist more people in meeting basic needs. Today, ICS is blessed and enriched by the diversity of almost 70 faith community partners who provide encouragement and support for our operations, host food drives and special events, and help ensure information about our services reaches those requiring help. Working together facilitates greater community impact bringing relief to those seeking a compassionate place to turn.

Whole Health Programs

ICS works with congregations to develop whole person health programs addressing the spiritual, physical and mental health of congregants and neighbors. Semi-annual trainings for congregational health and outreach leaders provide information and inspiration for implementing congregation-based health programs.

Faith Communities and Mental Illness Conference

On April 27, 2012 over 450 people of diverse faiths attended the ICS hosted conference, “Faith Communities and Mental Illness: Tools for Response and Care,” funded by The David C. and Lura M. Lovell Foundation. Featuring guest speaker Reverend Susan Gregg-Schroeder and a host of local and national experts, this first-in-Arizona forum shared personal experiences, local care resources and information to assist faith leaders in better responding to congregants and their loved ones affected by mental illness. Importantly, it provided a first step in helping to remove the stigma that surrounds mental illness—so often a barrier for those who need help. Conference and follow-up materials have been shared with congregations region-wide and are available on the ICS website at www.icstucson.org. See page 21 for a listing of faith communities.
THANKS TO OUR MANY COMMUNITY PARTNERS

Partnerships and collaborations enable ICS to leverage resources in bringing important services to our recipients. A few of these groups are listed below:

MAJOR COMMUNITY PARTNERS:
Arizona Youth Partnership, City of Tucson Human Services Department, Community Food Bank of Southern Arizona, Community Partnership of Southern Arizona, GAP Ministries, Pima Council on Aging, Pima County Community Action Agency, Pima County Development and Neighborhood Conservation Department, Regional Transportation Authority (RTA), United Way of Tucson and Southern Arizona.

ICS MOBILE MEALS PARTNERS:
Amber Lights, Atria Compana Del Rio, Emeritus, HealthSouth Rehabilitation Hospital, Mountain View Retirement Village, Northwest Medical Center, Oro Valley Hospital, and Santa Catalina Villas.

OTHER PARTNERS:

ICS COMMUNITY ADVISORY BOARD
Kristin Almquist, Marketing Consultant
Betsy Bolding, Director of Consumer Affairs, Corporate Relations, Tucson Electric Power
Jerry Bustamante, Business Development Officer, Canyon Bank
Jannine Cox, former CEO, Carondelet Foundation
Lori Carroll, Interior Designer
Diane Frisch, President, Frisch and Associates
Bill Holmes, Community Leader
Ann Lovell, Executive Director, The David C. and Lura M. Lovell Foundation
Lea Marquez Peterson, Executive Director, Tucson Hispanic Chamber of Commerce
Kaye McLoughlin, Community and Government Relations Manager, Raytheon Missile Systems
Frank Williams, Director of Social Services, Casa de la Luz
Steve Rosenberg, Publisher, BizTucson

Interfaith Legacy Society

The Interfaith Legacy Society recognizes supporters who have made a planned gift of any amount, or a current gift of $10,000 or more to the endowment. If you have made such a provision, or expect to do so in the near future, thank you. We would like to recognize those who have already become members of the Interfaith Legacy Society.

Anonymous (2)
Robert and Helen Acker
The Estate of Hazel Battiste
Bruce Bittmann
Karen Hamar Bittmann
Francis and Barbara Boyle
George and Toni Chardukian
Peggy and Jack Comp
Wayne and Carol Dawson
In Honor and Memory of
Lenore Seymour Fiske
Jay and Betty Hulting
Ed and Kay Jenkins
Richard and Bonnie Kampa
Robert and Patricia Kittrell
The Estate of Dwight Lang
Lora Lovell
The Estate of Bette Newton
The Estate of April Peck
Steve and Ruth Pollyea
Maude Shingler
The Diamond Foundation
Allen Stults
The Estate of Gertrude Schwab
Bob and Sheri Siezenop
The Estate of Betty June Simonson
The Estate of Myrtle Thorne
Wendell and Rose Tyson
Mrs. Dorothy Dyer Vanek
David and Ellen Vellenga
The Estate of Loraine Weldon
The Estate of John Wickland
William A. Wilson

PLANNED GIVING ADVISORY COUNCIL LEADERSHIP COMMITTEE
George Chardukian, Financial Advisor, RBC Wealth Management
Doug Haynes, Financial Advisor, Merrill Lynch
Ed Jenkins, Retired, CPA
Eileen Lamse, CPA, Hammel, Beal & Lauer, PC
Jim Marvel, Slosser, Struse, Fickbohm, Marl & Fletcher, PLC
Larry Schloss, CLU, Schloss and Company, Insurance and Investments
Linda Stratton, Stratton Advisors
Jane Nugent, VP Senior Personal Banker, Northern Trust Bank

ICS is thankful to have an extended group of 35 professionals from a variety of estate planning and wealth management fields on our Planned Giving Advisory Council General Membership. For a complete listing, visit our website at www.icstucson.org and download the ICS Planned Giving Advisory Council Membership Directory and Guide to Legacy Giving.
A Year in Review  FISCAL 2012

Our Heartfelt Thanks... to the many contributors who made our work possible during the fiscal year July 2011 through June 2012. This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund, special events, automobile donations and in-kind contributions. Every attempt has been made to ensure accuracy of listings; however, if your name is missing or listed incorrectly, we apologize and hope that you will call us with the correction.

CORPORATIONS, FOUNDATIONS, GOVERNMENT AGENCIES AND FAITH COMMUNITIES

$10,000 and more
Arizona Community Action Agency
Calastri Family Foundation
Christ the King Episcopal Church (in-kind)
City of Tucson Human Services Dept.
Comcast (in-kind)
Community Food Bank of So AZ (in-kind)
The Eugene and Wilella Denton Family Foundation
Kautz Family Foundation
The David C. and Lura M. Lovell Foundation
New Spirit Lutheran Church
Northwest Medical Center
Oro Valley Hospital
Pima County Community Action Agency
Pima County Community Development & Neighborhood Conservation Dept.
Pima County Community Development Block Grant
Resurrection Lutheran Church
Rincon Congregational United Church of Christ
William and Mary Ross Foundation
William E. Schmidt Charitable Foundation
St. Andrew’s Presbyterian Church
St. Mark’s Evangelist Catholic Church
Tucson Electric Power Co.
The Weilsagger Foundation
United Way of Tucson & So AZ

$5,000 - $9,999
Capilla del Sol Christian Church
Community Partnership of Southern Arizona
First Congregational UCC
Jewish Community Foundation of Southern Arizona
Lon D. and Lucille Barton Charitable Foundation
Long Realty Cares Foundation
Lutheran Thrift Store
Pascua Yaqui Tribe
The Phillips Family Foundation
Sancho-Aventis US Inc
St. Mark’s United Methodist Church
Sun City Vistoso Community Foundation
University of Arizona Medical Center

$1,000 - $4,999
Anonymous Donor
Alive Church
Arizona Office Technologies Group
Ascension Lutheran Church and School
Bank of Tucson
Canal del Oro Baptist Church
Casas Adobes Congregational
Catalina United Methodist Church
Catholic Foundation for the Diocese of Tucson
Christ Presbyterian Church
Church of the Painted Hills United Church of Christ
CODAC Behavioral Health Services
Community Foundation for Southern Arizona Donor Advised Funds
Congregation Anshei Israel
Congregation M’kor Hayim
Cortaro Vista Community Church
Desert Skies United Methodist
Dove of Peace Lutheran Church
Edward D. Jones and Co. Foundation
Elizabeth Read Taylor Foundation
Elmezzi, Thomas & Jeanne Private Foundation
Emmanuel and Anna Weinstein Foundation
Evangelical Lutheran Church in America
Faith Christian Fellowship of Tucson
Haugh Foundation
Immanuel Presbyterian Church
Jewish Federation of Southern Arizona
Jim Click Nissan
Mountain Shadows Presbyterian Church
Mountain View Baptist Church
Mutual of Omaha Bank
Northminster Presbyterian Church
Oro Valley United Church of Christ
Our Saviour’s Lutheran Church
PICOR Charitable Foundation
Pusch Ridge Christian Church
Roadrunners Alumniae Welcome Wagon
The Carl and Mabel Shurtz Foundation
Sierra Pacific Airlines
Southside Presbyterian Church
St. Francis in the Foothills UMC
St. Michael and All Angels Episcopal Church
St. Philip’s in The Hills Episcopal Church
Tanque Verde Lutheran Church
Temple Emmanu-Ei
Trico Electric Charitable Trust
Tucson Alpha Phi Alumni
Tucson Community of Christ
Tucson Women’s Academy
Tucson Realtors Charitable Foundation
Wal-Mart Stores - Ruthrauff & La Cholla
Weyers Family Foundation Inc

$500 - $999
Aetna Foundation Inc
Altruia International Inc of Tucson Foundation
Avala Valley Community Church
Beautiful Savior Lutheran Church
Canteen Vending Services
CBIZ
Coca-Cola Bottling Company of Tucson
Congregation Or Chadash
First Christian Church
Freeport-McMoRan Copper & Gold Foundation
Kohl’s
Northwest Bank
Northwest Heights Seventh Day Adventist Church
Pella Rolscreen Foundation
PICOR Commercial Real Estate Services Company
Royal Automotive Group
Sanctuary United Methodist Church
St. Alberi’s Episcopal Church
St. Elizabeth Ann Seton
Third Church of Christ, Scientist
Tucson Charity Bridge
Unitarian Universalist Church of Tucson
Unity of Tucson
Wal-Mart Stores - Westmore

$250 - $499
3M Foundation
Achievement Dynamics LLC
Aida Spiritual Community
Bank of America Foundation
Carondelet Health Network
Casas Adobes Assisted Living Chapel
at the Country Club of La Cholla
Christian Companion Senior Care
David Burros, D.D.S.
El Rio Community Health Center
Episcopal Community Services in Arizona
Fifty Plus Club
Fountains Non-Denominational Church
Hughes Federal Credit Union
Lilly Endowment
Northwest Baptist Church
Northwest Community Friends Church
Oro Valley Optimist Club
Religious Advisory Council
South District of the United Methodist Church
St. Matthew’s Episcopal Church
St. Odilla Catholic Church
St. Thomas of Canterbury Episcopal Church
Tortolita Presbyterian Church
Unitarian Universalist Congregation of NW Tucson

$100 - $249
Albertsons
AlphaGraphics
Arthur Pack Sahuarro WGA
Batshaw Bandit
Christ the King Apostles
Community Christ Church Marana
Craig Brown Insurance
Diocese of Arizona
e-Cycle LLC
First Baptist Church
G & L Welcome Home Residential Svc
Grace St. Paul’s Episcopal Church
Holy Trinity Monastery
Home Depot Matching Gift
Honeywell Hometown Solutions
Jewish Family & Children’s Services of Southern Arizona, Inc.
Knights of Columbus
Ladies Night Out
Minnesota Club (Sun City Vistoso)
Monroe McDonough Goldschmidt & Molla
Nancy McDonald & Associates
National Alliance on Mental Illness
OMNI Tucson National Women’s Golf Association
Our Mother of Sorrows Parish
Pima Community Nutrition Div
Presbyterian Women in Christ
Presbyterian Church
Reformed Church Women - SW Classis
Santa Catalina Parish
Oro Valley United Church of Christ
Small Business Accounting Solutions Inc
Sonoma Cardiology
Sonoran Desert Flyers
Southern Arizona Volunteer Management Association
St. Andrew’s Episcopal Church
St. Andrew’s Presbyterian Church Choir
St. John on the Desert Presbyterian Church
St. Mark’s UMC Quilters
Stone Canyon Chix with Sticks Club
Temple Emanuel-El Miztvah Corp
Thriftview Financial for Lutherans
TIFAN
Vistoso Village Men’s Group

Up to $99
Anonymous Donor
Arizona Ballet Theatre Inc
Bear Creek Herbs LLC

Verizon Wireless
Waters Corporation
Weezeworks
Welcome Club of the Northwest

ICS President of the Board of Directors
Steve Pollyea begins his two-year term with a new and aggressive three-year strategic plan laying a course for the future.

Construction of the ICS Food Bank begins pre-dawn July 5th. Thanks to the Christ the King Episcopal Church for amending our lease agreement, paving the way for this vital addition to ICS.

Freedom from Hunger Drive begins pre-dawn July 5th. Thanks to the Christ the King Episcopal Church for amending our lease agreement, paving the way for this vital addition to ICS. Led by ICS friend Terrie Aschrauf, the Mixed Summer Chorus performs a rousing concert, collecting over $1,400 and 900 pounds of food for ICS.

ICS hits the road with two branded cargo vans to support our Food Bank operations, made possible by Tucson Electric Power and the Calastri Family Foundation.
Blessed Kateri Tekakwitha
Christ Community Church
Desert Hills Lutheran Church
Diocese of Tucson
Foothills Rehabilitation Center LLC
Greater Faith Church
Hair and Skin Studio
HOPE Inc
Lutheran Church of the Foothills
McBrider’s Framing Gallery
Nanini Branch Public Library
New Life Bible Fellowship
Oro ValleyRecall.com
Pam Rau’s Dance School
Prudential Foundation Matching Gifts
Quail Canyon Dollies
Ramsier Tax & Accounting
Raytheon Missile Systems
St. Margaret Catholic Church
Tamara Spiritual Center
The Center For Life Skills Development
United Methodist Church of the Good Shepherd
Vistoso Village Community
Vistoso Village Social Committee

INDIVIDUALS

$10,000 and more
Anonymous Donor
Bruce and Karen Hamar Bittman
Estate of Hazel Battiste
Estate of Myrtle Thorne
Edmund and Kathleen Jenkins
Estate of Dwight Lang
Lura Lovell
Mike and Gwen Parr
John and Margaret Schmidt
Wendell and Rose Tyson
Dorothy Vanek
Terry and Shirley Coleman
Charles and Nancy Converse
Shirley Dailey
Richard and Violet Davis
Will and Linda DeBoer
Joe and Anah Dyal
John and Rebecca Fenn
Mac Fiske
Theo Fustby
Wendell and Pauline Gardner
William and Kathleen Gardner
Shemie Glover
Joan Grayless
Dwaine and Beverley Greer
Pam Henderson
Gary and Martha Henshaw
Robert and Betsy Holland
Alan and Betty Howard
Richard and Bonnie Kamea
Michael and Beth Kasser
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Sherwin and Karen Koopmans
Robert LaFramante
Charles and Evelyn Malone
Arthur and Janice McDonald
William and Carol Mitchell
James and Dolly Moran
Stephen and Jan Olafson
Greg and Lynn Pivrotto
Steve and Ruth Pollyea
Benjamin and Pattie Robinson
Jim and Virginia Roth
Betsy Sandlin
Darrell and Twyla Schaap
William and James Schumacher
Nancy Schwarzwalder
Albert and Doris Seames
James and Sandra Seymour
John and Geri Smith
Ruth Ann Smithrud
Jerome and Vasili Spier
Bill and Mary Anne Springer
Wayne and Gaye Sundberg
Barbara Thompson
Keith and Martha Thorson
Garfield and Audrey Thorsrud
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Robert and Barbara Tomlin
Al Trice
Susen Weed
Ben and Daisy Williams, Jr.
Frank and Linda Williams
Gregory and Lotti Wyes
Marlen Yoder
Doug and Alice Bogenreif
Betsy Bolding
Patricia Borge
Mary Lou Bradbury
Mary Ann Brody-Heyl
Julie Bubul
Archie and Gloria Burke
Robert and Patricia Chester
Myra Christenson
Maria Conda
Gary and Carol Cook
Eric and Carol Craine
Wayne and Carol Dawson
Janet M De Keyser
Jim and Marilyn Dickelman
Michael and Linda Dudddeck
Roy and Mary Ann Eberbach
Robert and Barbara Estes
Lawrence and Jeanne Farnum
David and Linda Fisher
Tracy and Linda Floyd
Douglas and Patricia Folger
Charles Folkins
Bonnie Fortunato
Melvin and Melissa Franklin
Jerry and Barbara Frislee
Kevin M Giles*
Richard and Carol Goeman
Janet Grace
Douglas and Janet Gratzer
Chip Green and Colleen Busboom-Green
Herman and Judith Haenert
Jim and Rosemary Haleem
Joan Hall
Philip and Martha Hall
Dale Haralson
Web Hart
Wally and Ann Hassell
Lynda Henderson
Frances Holt
David and Jean-Marie Huisjen
Mildred Jett
Douglas and Virginia Jewell
James and Bonnie Johnson
William and Joan Johnston
Robert and Patricia Kittrell
Richard and Lois Klein
Kevin and Beth Koch
Jeffrey Kraus and Martha Berg
John and Terry Lacy
William Lafferty*
Robert and Donna Langwig
Nick and Diane Lapins
Steve and Joy Lautenschlaeger
Chandler and Cheryl Lewis
Jim and Ana Lockhart
Arlene Lombard
Pat Long
Judith Lorenzen
Sally McGr Carey-Gorman
James and Mary Jo McRae
Wayne and Kay Meyer
Robertta Miller
Michael and Rhonda Mumford
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ICS continues to receive up to 300 calls a day for financial and back-to-work assistance making our front desk a busy place.

ICS Food Bank construction finishes and the facility opens October 31 in time for the holidays. Thanks to The Wolslager Foundation, whose $150,000 lead challenge grant made it possible.

ICS Resource Centers receive a boost through a new collaboration with Arizona Youth Partnership for the Building Futures for Families program fueled by a grant from the U.S. Department of Health and Human Services.

Annual “We Care” Golf Classic at Omni Tucson National is a success with 190 players and over $25,000 raised for ICS programs.

Gifts of Love helps 230 children from low-income families return to class with the necessary school supplies.
The 5th annual Edward Jones Bag-A-Thon collects an astonishing 42,086 pounds of food for the ICS Food Bank.

ICS clients receive packages of food and personal items at the holiday giveaway sponsored by the National Retired Basketball Players Association and organized by our local United Way.

November 2011 continued

December 2011

ICS Food Bank provides nearly 2,000 holiday food bags between November 21st and December 22nd – a 27% increase over 2010. Refrigeration units enable inclusion of meat for the first time.

Bruce and Karen Hamar Bittman receive the Spirit of Philanthropy award for their long-time support of ICS at the Association of Fundraising Professionals’ National Philanthropy Day Luncheon.

ICS volunteers Bob Henry and Don Kinneill and Sandi Brickley, ICS Volunteer Resources Manager (pictured), are honored during Volunteer Southern Arizona’s “Celebration of Service” event.
Almost 300 friends of ICS share a little cheer during the annual Holiday Open House.

Faith communities, businesses, social groups and individual donors make the season brighter for 81 families in need through the ICS Holiday Gifts of Love program.

Many holiday events raise food, funds and awareness for ICS, including Oro Valley Church of the Nazarene’s “Promise of Christmas” musical and Tucson Dance Academy’s Broadway-style show.

15 local businesses of The Arizona Technology Council conduct a food drive competition collecting almost 4 tons of food for the ICS Food Bank.

ICS’s second Job Resource Center opens at the Eastside office, providing tools and support for getting back to work.

January 2012

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A new partnership with Jewish Family and Children’s Services’ OneStop Home Medical Equipment collects donations at ICS.

Dove of Peace Lutheran Church celebrates the start of 2012 with “A Concert for the New Year” raising $3,300 for ICS through a freewill offering.

January 2012 continued

February 2012

Northern Trust Bank at Sunrise hosts a gathering for the new ICS Planned Giving Advisory Council members—estate and wealth management professionals—helping introduce the ICS Guide to Legacy Giving.

ICS Volunteer Recognition Event celebrates the work of our nearly 650 volunteers with a festive luau, complete with hula dancers!

Vistoso Challenge 48 Charity Bike Ride, sponsored by the International Christian Cycling Club and members of St Andrew’s Presbyterian Church, raises $2,800 for ICS.
Our first “TeleFling” celebrates recipients and volunteers for the ICS TeleCHAT and TeleCARE programs, which help keep seniors connected.

March 2012

Dozens learn the basics of will preparation as ICS hosts three free “Write A Will” workshops presented by experienced, volunteer tax attorneys and certified financial planners.

ICS’s first Empty Bowls event sells over 750 tickets and raises $22,000 for the ICS Food Bank. Fifty local potters and volunteers create more than 800 bowls for the event, and eighteen food vendors provide soup and other eats.

April 2012

Dozens of congregations participate in the North Pima CROP Walk which raises funds for international hunger and the ICS Food Bank.

250 friends turn out for the ICS Food Bank dedication featuring an ice cream social and Bill Ganz western featuring an ice cream social and Bill Ganz western
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400+ people attend ICS—
hosted Faith Communities-
and Mental Illness: Tools
for Response and Care
conference sponsored by
the Lovell Foundation. See
page 8 for more details.

For the fourth year, ICS
volunteers help low- and
moderate-income individuals
prepare their tax returns
through the Volunteer
Income Tax Assistance
(VITA) program. A record
276 returns were completed
resulting in $417,132 Federal
and State tax refunds.

ICS Community
Advisory Board, chaired
by Bill Holmes, meets
at Bank of Tucson for
updates and discussions
of how to best support
ICS.

Open house at ICS
Eastside Resource
Center attracts local
volunteers, community
members and business
people interested in getting
involved.

ICS receives 4-star rating
for third year in a row from
Charity Navigator for fiscal
responsibility. CN President
and CEO Ken Berger
announces that the rating
demonstrates ... “to the
public that (ICS) is worthy
of their trust.”
Welcome!

ICS welcomes new faith community partners:

Vida Nueva Church of God, Templo La Union, Community Christian Church of Marana, St Andrew’s Episcopal, Northwest Community Friends, Tangue Verde Lutheran and Alive Church.

ICS reaches 68 faith community members with the addition of First Christian Church, Ebenezer All Nations Adventist, Marana Adventist and Flowing Wells Baptist.

ICS begins recruiting “Care Corps” volunteer drivers to expand our transportation services to seniors and disabled adults thanks to a new handicap van made possible through a grant from Arizona Department of Transportation.

With help from a Pima County Community Development Block Grant, the ICS campus gets a facelift and comfort.

Demand at the ICS Food Bank skyrocketed reaching a monthly, non-holiday record of 1,702 households served.

June 2012

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Howard and Norma Putnam
Christopher and Erin Quintero
Daniel and Deanna Radeka
Arthur and Sharon Ragland
Ferdinand and Lisa Rambaud
William and Christina Rappaport
Howard and Janel Rasmussen
Diana Raymond
Gabrielle Redmond
Charles and Heidi Reichert
Andrea Reilly
Christine Reis
Lyne Renard
Donald and Barbara Renner
Dino and Mary Revie
Mary Rhodes
Elizabeth Richardson
Randall Richardson
Virginia Richardson
Jim and Ann Richhart
Michael and Arlene Rieber
Don and Joan Rietz
Allan and Valerie Ritz
Camille Rivas-Rutherford
Jose Rivera
Gary and Joy Roberts
Kevin and Majorie Roberts
Jim and Linda Roberts
Harry and Joan Robertshaw
Jan Robertson
Ruth Robertson
David and Eleanor Robinson
Robert and Trudi Robinson
Donald and Ruth Robson
Athelea Rodriguez
Andrea Rogers
Mike and Naomi Romano
Antonio and Lisa Romero
Calvin and Joanie Rooker
Joan Hirsh Rosenbluth
Doris Rosenkranz
Ruth Rosenstein
Anna Rotterstein
Larry and Georgia Rubin
Gerald and Carol Rucks
Jean Ruddi
Barbara Rütter
Jonathan and Susan Rumba
Cheryl Russell
Margarrete Russell
Ronald and Helen Russell
John and Linda Rutherford
Sheila Saari
Ann Sachs
Leon and Julia Salagewicz
Patti Salaneck
Donald and Barbara Sammeth
Jim and Mary Santera
Charlotta Sandovalo
Ray and Di Santini
Anne Sapp
Delores Sass
Clyde and Henry Satterfield
Roger Sax
Robert and Norine Schenfield
William and Kathleen Scherzinger
Gordon and Dorinne Schiffman
Ann Schlamberger
Dawn E Schmid
Dale Schmid
Karl and Angela Schneider
Suzanne Schoppach
Andrew and Joan Schreper
Derek and Marsha Schull
Jon Schwartz
Mary Schwindt
Karen and Kathleen Schutz
William and Betty Seber
Carl and Elizabeth Segersrom
Steve and Pamela Seller
Irina Sensbach
Robert and Barbara Seyfried
Max and Leslie Shapiro
William and Lynne Shaughnessy
Emma Shea
Pauline Shelley
Steven and Susan Sheldon
Kenneth and Gail Shepard
Robert and Charlotte Shepard
Mynna-Sue Shimberg
Gordon Shirley
Delbert and Dale Shoots
Terry and Donna Shreve
Gail E Jean Shultz
James and Kelly Sigler
Hope Sikora
Mary Silveira
Arturo Siver
Eric and Mimi Simmons
Ann Simpson
Daniel and Patricia Singer
Ronald and Connie Sipple
Patricia Sirls
Domingo and Kathy Sison
Jon Skag and Caterine Nouri-Skaug
Thomas and Lynn Skowy
Ronald Skwartz
Emmett and Carol Smelser
Bruce and Diane Smith
Catharine Smith
Cynthia Smith
Donald and Sandra Smith
Genevieve Smith
Harvey and Nan Smith
Karen Smith
Lori Smith
Linda Smolic
Patsy Snyder
Nina Slager
Roy and Carol Sours
James and Amy Lyncyn Spencer
Gene and Anna Spinich
John and Marguerite Spiliter
Stephen Springer
Peter and Fran Stach
Rohit Staleo
John and Liz Stambaugh
Thomas and Diane Stamm
“We support Interfaith Community Services because they attend to families in need of emergency assistance in multiple ways. The work they do makes a difference in helping not only meet urgent needs, but to also help families help themselves. The administrative costs continue to be very low at ICS, and the management is excellent and dedicated to assisting those who are struggling. The entire organization is very professional in the way it relates to clients and seeks to maintain the dignity of those it serves. This assures us as donors that our gifts are used wisely and in a financially responsible way, blessing the community ICS serves.”

- Wendell and Rose Tyson
"Thank you for helping me with my car payment. You don't know how much that meant to me. I also want to thank you for the gas vouchers and food gift card. Your acts of kindness really touched my soul. You let me see that there are still wonderful people out there in this world. What you did for me today put me and my son that much closer. Let me see that there are still wonderful people out there in this world."

- Rita
Continued tough economic times have increased the demand for ICS’s services in fiscal year 2012. Nevertheless, due to strong community support and careful management of our resources, we have increased our operations and services by $746,000, an increase of 28%. At the same time, our combined administrative and fundraising expenses are 12.88%, well below the national average for non-profit organizations.

ICS also improved its financial position during the 2012 fiscal year. With no outstanding debt and an increasing endowment, ICS ended the year with net assets in excess of $3.7 million. Our financial statements are audited by DeVries CPA’s of Arizona and are available on our website. I would be pleased to meet with you to discuss our financial results.

## STATEMENTS OF FINANCIAL POSITION

<table>
<thead>
<tr>
<th></th>
<th>As of June 30</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2012</td>
</tr>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
</tr>
<tr>
<td>Current Assets</td>
<td>$651,725.00</td>
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<tr>
<td>Endowment Funds</td>
<td>1,938,672.00</td>
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<tr>
<td>Property &amp; Equipment</td>
<td>1,192,996.00</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$3,783,393.00</td>
</tr>
<tr>
<td><strong>LIABILITIES &amp; NET ASSETS</strong></td>
<td></td>
</tr>
<tr>
<td>Current Liabilities</td>
<td>$93,451.00</td>
</tr>
<tr>
<td>Net Assets</td>
<td>3,689,942.00</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES and NET ASSETS</strong></td>
<td>$3,783,393.00</td>
</tr>
</tbody>
</table>
ICS BOARD OF DIRECTORS (FY 2012-2013)

Steve Pollyea, Marketing Executive (retired); President
Janet Grace, Community Leader; Vice President
Barry Robinson, Corporate Communications (retired);
   VP of Faith Communities
Scott Summerford, Wells Fargo; Treasurer
Betsy Sandlin, Community Leader; Secretary
Kristin Behrens, Paragon Space Development
Ken Blanchard, Edward Jones
Mary Ann Brody, Kissed by an Italian
Dwight Dean, Human Resources (retired)
Mac Fiske, ICS Director, Emeritus
Diane Frisch, President, Frisch & Associates
Kathy Goff, University of Arizona Medical Center (retired)
Roger Grimes, Orthopedic Surgeon (retired)
Doug Haynes, Merrill Lynch
Ed Jenkins, Accounting Executive (retired)
Vicky Johnson, Dentist
Kevin Koch, Attorney and Educator
Sivan Korn, Lewis and Roca
Karen Mlawsky, University of Arizona Health Network
Art McDonald, Tucson Electric Power
Mike Mumford, Oro Valley Hospital

ICS STAFF (AS OF 11/6/12)

Bonnie Kampa, Executive Director
Terri Patt-Smith, Associate Director
Deborah Carr, Development Director
Terry Alexander, Executive Administrative Assistant
Cheryl Andersen, Caregiving Services & Health Advocacy Manager
Cathy Anderson, Caregiving Services Assistant
Curt Balko, Food Bank Coordinator
Alison Betts, Communications and Grants Specialist
Sandy Bohn, Eastside Resource Center Coordinator
Sandi Brickley, Volunteer Resources Manager/NW Faith Outreach
Shar Caulley, Development Assistant
Mary Elethorp, Registration and Information Assistant
Tandala Kidd, Resource Center Manager
Karen MacDonald, Faith Engagement Manager
Maureen Pattison, Mobile Meals Assistant
Maricela Reynaert, Health Advocacy Specialist
Sara Rickard, Mobile Meals Coordinator
José Rivera, Financial Assistance Senior Coordinator
Andrea Rogers, Health Advocacy Coordinator
Jacqueline Shaffer, Accounting Coordinator
Maude Shingler, Business Manager
Barbara Souter, Administrative Assistant
Chuck Waldron, Eastside Coordinator
Pam Xeele, Transportation Assistant

ICS THANKS OUR FAITH COMMUNITY PARTNERS:

Aldea Spiritual Community
Alive Church
Ascension Lutheran
Avra Valley Community Church
Beautiful Savior Lutheran
Canyon del Oro Baptist
Capilla del Sol Christian
Casas Adobes Congregational UCC
Catalina United Methodist
Christ Presbyterian
Christ the King Episcopal
Church of the Apostles Episcopal
Church of the Painted Hills UCC
Community Christian Church
Marana
Congregation Anshei Israel
Congregation Chaverim
Congregation M’kor Hayim
Congregation Or Chadash
Cortaro Vista Community Church
Desert Skies United Methodist
Dove of Peace Lutheran
Ebenezer All Nations Seventh Day Adventist
Faith Christian Fellowship of Tucson
First Christian Church
Flowing Wells Baptist
Fountain of Life Lutheran
Grace St. Paul’s Episcopal
Immanuel Presbyterian
Local Spiritual Assembly of Baha’is of Oro Valley
Maranatha Seventh Day Adventist
Mountain Shadows Presbyterian
Mountain View Baptist
New Spirit Lutheran
Northminster Presbyterian
Northwest Baptist
Northwest Community Friends Church
Northwest Heights Seventh Day Adventist
Oro Valley Church of the Nazarene
Oro Valley UCC
Our Savior’s Lutheran
Pusch Ridge Christian Church
Resurrection Lutheran
Rincon Congregational UCC
Sanctuary United Methodist
Santa Catalina Catholic
Southside Presbyterian
St. Andrew’s Episcopal
St. Andrew’s Presbyterian
St. Elizabeth Ann Seton Catholic
St. Francis in the Foothills United Methodist
St. John on the Desert Presbyterian
St. Mark the Evangelist Catholic
St. Mark’s Presbyterian
St. Mark’s United Methodist
St. Matthew’s Episcopal
St. Michael & All Angels Episcopal
St. Odilia Catholic
St. Philip’s In The Hills Episcopal
Streams in the Desert Lutheran
Tanque Verde Lutheran
Temple Emanuel-El
Temple La Unicón
Third Church of Christ, Scientist
Tortolita Presbyterian
Tucson Community of Christ
Unity of Tucson
U.U. Church of Tucson
U.U. Congregation of NW Tucson
Vida Nueva/New Life Church of God
We are at the midpoint of our three-year strategic plan. This dynamic compass is helping us to stay true to our mission while expanding our services to those in need. What we see on the horizon, however, is a trying economic year with increasing public demand, contractions in funding and even greater competition for restricted resources.

Given those additional challenges, here's our direction for the coming fiscal year:

**Take action to meet the anticipated double-digit growth in service requests.** As so many households continue to struggle financially, we simply must increase our food bank, financial assistance and job search services. Concurrently, with the number of residents ages 55+ reaching historic highs, we must strengthen our transportation, Mobile Meals and other support to help elderly and disabled clients remain independent.

**Redouble our efforts to diversify funding—the key to our sustained service.** We will work ever harder at developing and stewarding relationships with individuals, businesses, faith communities, foundations and groups to sufficiently fund vital programs. We also will work towards our 2015 ICS Endowment goal of $5 million through gifts, pledges and designated planned gifts.

**Continue to nurture our special relationships with faith communities** by providing education and resources to help create welcoming places for people affected by mental illness. This outreach is made possible by the Lovell Foundation.

**Continue to grow our volunteer corps—the heart of ICS.** Without our nearly 650 volunteers ICS would not exist. We will broaden our volunteer opportunities to include youth, new geographical areas and off-work-hour opportunities.

**Retain our emphasis on community partnerships and collaborations which is central to our resource-leveraging strategy.** As service needs rise, we will stand by our many partners and search for opportunities to create additional relationships and synergies.

For information on our progress and how you can help, please check our website or contact the ICS office. Your support will ensure that ICS is here for those who are counting on us. Thank You!