Interfaith Community Services

The Difference You Make

Annual Report 2013
“Thank you for all the help. Without you all I wouldn’t be on my feet today!”
- Joyce

“Your helping hands at the time I need it makes my life easier. It’s like having an old friend driving me to the doctor’s appointment.”
- Betty

“For all of the kindness, support, references, résumé writing and all of your efforts, I thank you from the bottom of my heart. Without this, I would not have been able to be hired on my new job.”
- Laurel
Dear Friends,

Our theme this year—The Difference You Make—is a fitting choice, for we are blessed by the loyal dedication of 650 volunteers and an outpouring of community support which helps us respond to ever-increasing community needs.

From our perspective, the economy hasn’t improved for most households—families struggle with joblessness or underemployment and seniors are living on fixed incomes. A small blip in income, an unplanned illness or family crisis, a grandparent assuming responsibilities for grandchildren—these are just a few of the real-life situations that prompt individuals to turn to ICS. This past fiscal year, 33,505 people were touched by our services – a 32% increase over the prior year.

How does ICS weather ongoing cuts in government funding and still assist an unprecedented number of our neighbors? We turn to the community—individuals, faith communities, family foundations, corporate and other groups—and count on compassionate people who work tirelessly. We try to thank each of you often and regularly, but we can’t say it enough. “Thank you for your wonderful support. You make the difference every day, and we couldn’t do it without you.” Together, we have accomplished so much this year:

**ICS Food Bank expanded efforts.** We served 6,682 households with an increase of 56% in our services. Some days we can barely keep up with the demand…and then an “angel” stops by with a truckload or a check to help fill the need.

**Provision of a record-breaking number of services to the community.** Volunteer time increased 10% this year. The value of our volunteers stretches beyond their caring services. Their dedication of over 50,000 hours equals 24 full-time staff positions!

**Programs that focus on quality and results.** Our umbrella of services helps our clients achieve sustainability—whether facing homelessness or unemployment or needing assistance to remain independent. Behind every statistic is a life changed.

**Continuing mental illness awareness and education.** The 2012 Faith Communities and Mental Illness Conference guided faith communities in developing empathetic services for families affected by mental health issues. Thanks to The David C. and Lura M. Lovell Foundation for support to increase these education programs. A new collaboration with Community Partnership of Southern Arizona will further expand these efforts.

**Recognition – for the fourth year – as a Four-Star Charity.** With your help, our administrative expenses remain low with 87% of every one dollar donated going straight to our programs. This exceptional rating from Charity Navigator says much about the ICS Board and management’s serious approach to stewardship and responsible growth with integrity.

We thank each and all for your strong support of and participation in ICS programs and services. Thank you for standing with us and giving generously of your time and resources. You impact so many people.

We cannot overstate the difference you make!

Steve Pollyea  
Chairman, Board of Directors

Bonnie Kampa  
Chief Executive Officer
According to recent Census data, more than 20% of Tucson-metro area residents and 29% of children live in poverty. More than 6,000 people live without a home or are in danger of eviction. For households living paycheck to paycheck, any financial setback – unemployment, medical bills, car repairs or increased rent can have devastating consequences.

Emergency Financial Assistance was again one of our most requested services at ICS at both our eastside and northwest offices. Each morning, available funds were often depleted within hours of opening our doors. Staff and volunteers managed full lobbies and fielded up to 300 calls per day for short-term aid with rent, utilities, medications, transportation and simple work-related expenses. With help from grants and private individuals, ICS enabled over 9,000 individuals to mitigate crisis and begin the journey forward, including finding or retaining safe housing.

Helping individuals and families meet essential survival needs frees them to focus on rebuilding their finances and, as we often find, their hopes for the future. ICS Case Managers provided coaching to assist each recipient in identifying goals and mapping plans for longer-term stability.

Post surveys of the households ICS serves show that 80% are able to meet immediate needs, access resources and develop stabilization plans.
Emergency Financial Assistance

JOB RESOURCE CENTERS HELP CLIENTS FIND WORK . . . AND MORE

Securing steady work is the first crucial step for our recipients to regain economic security and provide for their families. ICS expanded our popular employment readiness services this past year opening a third Job Resource Center in Marana at space co-located with Arizona Youth Partnership (AzYP). The new Center adds to our existing jobs program at the northwest and eastside offices and is made possible through a joint U.S. Health and Human Services grant with AzYP and support from The Wolslager Foundation.

At the Centers, volunteers with professional backgrounds provide encouragement and assistance conducting job searches, updating résumés, polishing interview skills, building self-esteem and staying competitive in today’s brutal job market. Complimentary computer and financial literacy programs, money management classes and AzYP’s “Building Futures for Families” communication workshops are also provided. From recent graduate to CEO to mom trying to return to the work force, clients come from all situations. ICS Resource Center employment services are free and available to all.

Feedback From Job Seekers

“Thank you for being so nice to me today. Being without a job is scary, but people like you…make people feel like there is help out there.”

“…I believe it is because of the staff in the Resource Centers who helped with my online application that I was able to walk in with an up-to-date resume as a follow-up. I am very happy to have a part-time position to help support my family.”

“I was able to start my new job two months ago and enjoy getting a paycheck again. Thank you for helping me. Without you, I wouldn’t be on my feet today.”

By the Numbers

RESOURCE CENTERS JOB SEARCH AND FINANCIAL LITERACY PROGRAMS:

- 539 individuals served
- 1981 services provided

Volunteer tax preparers assisted in completing and filing 249 tax returns, helping low- to moderate-income households obtain $519,943 in tax refunds, as well as State, Federal and earned income credits.
At ICS, we believe food is a necessity that no one in our community should be without. As in past years, our food distribution at the ICS Food Bank has grown dramatically to allow us to respond to a rapid increase in the demand for food. The economic downturn has left many people in Pima County out of work, underemployed and seeking help with food for the first time. Exacerbating this situation, recent reductions in the Supplemental Nutrition Assistance Program (food stamps) and other financial supports are challenging low-income households already stretched thin, even further. According to recent statistics, 1 in 4 families in Arizona suffers from food hardship, meaning they can’t afford to put food on the table.

In fiscal year 2012-2013, the ICS Food Bank again helped a record number of households meet basic needs for nutrition, distributing an average of 2,000 emergency food boxes monthly (up 35%). Because a food box lasts only a few days, over 30,000 supplemental food items per month were also provided to help families extend their resources. These items included bread, fresh fruits and vegetables, dairy products and protein items, as well as healthy snacks and infant formula, as available. ICS helps anyone in need; however, 50% of households served are families with children.

“The food I get at the ICS Food Bank allows me to feed my kids and have a little money left over for rent and gas. We are trying to get back on our feet, but then something else always seems to happen and here we go again. We are thankful for this help until life can (maybe) get back to normal some day.”

- Audrey

By the Numbers

**FOOD BANK:**

- $1,621,722 value of food distributed
- 6,682 households served
- 21,883 individuals served
- $28,759 services provided - a 56% increase

What a difference a bigger space makes! Since opening the new ICS Food Bank, an expanded 2,700 square feet has enabled the provision of healthy, fresh and frozen foods for the households we serve.
New relationships with food suppliers and vendors is helping ICS increase the amount and variety of food available to our ICS Food Bank clients. We are grateful to the following partners for major food contributions:

- Beyond Bread
- Bakehouse Bread Company
- Community Food Bank of Southern Arizona
- eegee’s
- Einstein Bagels
- GAP Ministries
- Iskashtaa Refugee Network
- Fry’s Food at Lambert & La Canada
- Edward Jones Financial Services

In addition, ICS is blessed by many food drives from faith communities, businesses and community groups that help us keep our shelves stocked. Our largest food drive, the Edward Jones Bag-A-Thon, collected 70,000 pounds of food in November 2012.

In November and December, ICS Food Bank recipients receive a holiday food bag filled with the fixings for a complete meal in addition to their regular monthly food box. The holidays are a very busy time for ICS. Lines stretch around our buildings and it is not unusual for us to see more than 300 households who come for help each day.
ICS Caregiving Services

At 76, George has macular degeneration, which blurs his vision. Every week, George looks forward to a visit from Jerry, an ICS Caregiving Services volunteer, who helps him sort through mail and pay his bills. “Having Jerry stop by brightens my day,” says George, “and it saves me money too.”

Last year, ICS helped improve the lives of seniors and adults with physical challenges enabling them to stay safe and independent. Recipients are matched with volunteers, who carry out a host of free services to help them meet essential living needs. From providing rides to doctor’s visits, therapy appointments and shopping, to friendly phoning, companion sitting, and small home repairs, ICS volunteers are a lifeline to the outside world for frail or homebound individuals.

Census data confirms seniors are the fastest growing segment of the Pima County population with the number of those ages 60 and better increasing by 36%. As this trend continues, ICS is working to expand its caregiving programs to respond to the emerging needs of this vibrant and important demographic.

By the Numbers

<table>
<thead>
<tr>
<th>CAREGIVING SERVICES:</th>
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</thead>
<tbody>
<tr>
<td>445 individuals served</td>
</tr>
<tr>
<td>11,929 services rendered</td>
</tr>
<tr>
<td>155,175 miles driven by Caregiving volunteers</td>
</tr>
<tr>
<td>More than 3,700 transportation and shopping requests filled – a 98% success rate</td>
</tr>
<tr>
<td>66 small group shopping trips filled</td>
</tr>
</tbody>
</table>

New ICS Care-a-Van Hits the Road

Launched late 2012, our new passenger van takes seniors and disabled adults on group shopping and other outings. It also provides rides for seniors in low-income housing and rural residents in the Picture Rocks area with limited transportation options. The van was purchased through a partial grant from the Arizona Department of Transportation with additional grants from Tucson Electric Power, the William L. and Ruth T. Pendleton Memorial Fund and the Oro Valley Community Foundation. The arm-in-arm service helps Christine and her neighbors get to the grocery store. “It’s great to get my monthly shopping done in one trip,” says Christine. “The volunteer pushed the cart and even brought everything into my apartment.”

Home Repairs

Rickety stairs, leaking toilets, broken windows—they’re no match for the ICS Home Repair Team of Brian Fitzgerald, Andy Fiore and Tim Powell. Last year, the guys helped dozens of neighbors in need like Alva, who got her porch painted.
ICS Mobile Meals provide daily, special-diet meal delivery to low-income seniors and disabled people in northwest Tucson and unincorporated parts of Pima County. Recipients get two meals (one hot and one cold) each weekday, 52 weeks a year. This is the only ICS service for which there is a charge. Nominal costs are based on a sliding-scale fee and a person’s ability to pay. About 75% of ICS Mobile Meals recipients are subsidized.

In addition to nourishing food, recipients receive important daily interaction with volunteers and the benefit of someone checking on their well-being. All of our volunteers are trained to spot and report danger signs that may indicate a recipient has physical or mental health needs that require attention. Many of our recipients would suffer from illness, malnutrition and isolation without this service.

Ruth’s Story:
Ruth had a heart attack several years ago and went on ICS Mobile Meals at her doctor’s suggestion. “I didn’t want to give up my independence. The meals have a nice variety and help me meet my nutritional needs,” she says. Ruth reports that her volunteer, Ruth Ann, “lifts my spirits every day.” Ruth Ann says the recipients she serves nourish her spirit as much as the food she brings them nourishes their bodies.

ICS Mobile Meals are prepared by partnering hospitals and senior care centers (see Page 10). Recipients often tell us the visit from their ICS Mobile Meals driver is the highlight of their day.

Other Services:
ICS recipients have multiple opportunities to participate in health-related screenings and workshops. A new program is in the works for 2014, to help high-risk, registered ICS Caregiving recipients access the services and resources they need and the benefits for which they are eligible so they can continue living on their own, improve their well-being, and better manage health conditions.

By the Numbers
ICS Mobile Meals:

<table>
<thead>
<tr>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>172 recipients served</td>
<td></td>
</tr>
<tr>
<td>17,599 deliveries made</td>
<td></td>
</tr>
<tr>
<td>88,881 miles driven by Mobile Meals drivers</td>
<td></td>
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</tbody>
</table>
In Our Volunteer’s Words

“When we volunteer at ICS, it affords us the opportunity to treat people in need with kindness and respect so that along with ICS services, we can offer a handshake, a touch, some words of encouragement, and a little compassion to make my day better, and, hopefully, theirs as well.

Recipients often tell us that what we do at ICS is a blessing. That may be true. But our recipients likewise, are a blessing to us as volunteers. They provide us with the opportunity and ability to enrich our own lives while making Tucson a little bit better place to live.”

- Darryl and Sarah Landau

By the Numbers

<table>
<thead>
<tr>
<th>VOLUNTEERS:</th>
<th>NO. OF VOLUNTEERS</th>
<th>HOURS SERVED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Advocacy</td>
<td>44</td>
<td>1,059</td>
</tr>
<tr>
<td>Caregiving Services</td>
<td>238</td>
<td>18,365</td>
</tr>
<tr>
<td>Mobile Meals</td>
<td>134</td>
<td>8,304</td>
</tr>
<tr>
<td>Food Bank</td>
<td>70</td>
<td>11,478</td>
</tr>
<tr>
<td>Emergency Financial Assistance</td>
<td>9</td>
<td>426</td>
</tr>
<tr>
<td>Resource Center</td>
<td>14</td>
<td>1,284</td>
</tr>
<tr>
<td>General Office</td>
<td>20</td>
<td>2,389</td>
</tr>
</tbody>
</table>

Plus many episodic volunteers, event volunteers and committee members

The following volunteers received special recognition during our 2013 Volunteer Luncheon:

**FOUNDER’S AWARD**: Art Aldag, Sallie and Dave Schmidt, Carter and Ann Thoenes, Anita Yeazel

**DIRECTOR’S AWARD**: Empty Bowls Committee: Rose Tyson (Chair), Mary Ann Brody, Shirley Coleman, Patricia Kittrell, Cathy Parsons, Bonnie Yeager; “We Care Golf Classic” Committee: Mike Mumford (Chair), Jerry Ahmann, Sherri Hitchings, Jim Loane, Rich Melin, Steve Pollyea, Paul and Pam Raikenen, Al Trice (deceased)

**CHAMPION AWARD**: The David C. and Lura M. Lovell Foundation; Linda Lohse, Jennifer Lohse and The Foundations

More than 650 caring individuals answered the call to make a difference by serving as ICS volunteers last year. Volunteers gave an astounding 50,090 hours in 2012-2013 valued at $1.5 million and the equivalent of 24 full-time staff positions as valued by the Independent Sector.

Their energies translated into more funds for our programs, and more lives changed. ICS volunteers provide key leadership on our Board of Directors and committees. They are also the face, heart, soul, eyes and ears of our operations working in the ICS Food Bank, staffing our front desk, assisting in our Resource Centers, providing transportation, delivering Mobile Meals, helping at fundraising events …and so much more! Thanks to all of our volunteers for your deep dedication!
Faith Community Engagement

Interfaith Community Services is blessed by the support of 74 diverse faith partners united by a common cause: to work together and pool resources to better serve those in need. Beyond lending their prayers and encouragement, faith communities offer a major source of volunteers at ICS. They also assist our operations in many ways, from holding food, diaper and school supply drives to adopting families for our Holiday Gifts of Love program to hosting variety of events and fundraisers on our behalf. Last year, faith community partnerships provided almost 6% of our annual funding.

Whole Health Programs
ICS works with congregations to develop whole person health programs addressing the spiritual, physical and mental health of congregants and neighbors. Semi-annual trainings for congregational health and outreach leaders provide information and inspiration for implementing congregation-based health programs.

Mental Illness Resources
Our April 2012 Faith Communities and Mental Illness Conference brought faith leaders together to spur important conversations on addressing the stigma of mental illness and the sense of isolation and rejection it engenders.

With support from The David C. and Lura M. Lovell Foundation and in cooperation with NAMI-Southern Arizona FaithNet and Community Partnership of Southern Arizona, ICS continued this important work with a series of informational Lunch and Learn forums. Topics covered depression, youth and mental illness, and building education and advocacy programs that encourage inclusion and provide comfort to those affected by mental health issues.

ICS is proud to be a part of these initiatives that carry on the mission of the late Lura Lovell to improve the quality of life for those coping with mental illness and to better equip faith communities – a first place to turn for solace – in better reaching out and responding.

Caring Together
ICS provided over 300 Mental Illness Resource Kits filled with topical information, local care resource listings and ideas for developing supportive programs. The kits were well received by local congregations.
For 28 years, businesses large and small have worked with Interfaith Community Services to help the elderly, the poor, the hungry, and the vulnerable men, women and children in the Tucson area.

ICS gratefully acknowledges the following corporate partners who support our work through their financial contributions, as well as providing volunteers and major in-kind and event assistance.

In addition to their financial assistance, our corporate partners provide support in many ways. This spring, corporate partner Splendido held a health and wellness event for ICS volunteers and clients.

ICS Mobile Meals Partners
Amber Lights, Atria Compana Del Rio, HealthSouth Rehabilitation Hospital, Northwest Medical Center, Oro Valley Hospital, and Santa Catalina Villas.

Other Partners

Thanks to Our Many Community Partners
Partnerships and collaborations enable ICS to leverage resources in bringing important services to our recipients. A few of these groups are listed below:

Major Community Partners
Arizona Youth Partnership, City of Tucson Human Services Department, Community Food Bank of Southern Arizona, Community Partnership of Southern Arizona, GAP Ministries, Pima Council on Aging, Pima County Community Action Agency, Pima County Development and Neighborhood Conservation Department, Regional Transportation Authority (RTA), United Way of Tucson and Southern Arizona.
Continued tough economic times have increased the demand for ICS's services in fiscal year 2013. Nevertheless, due to strong community support and careful management of our resources, we have increased our services to clients by 18%. At the same time, our combined administrative and fundraising expenses are 12.88%, well below the national average for non-profit organizations.

ICS also improved its financial position during the 2013 fiscal year. With no outstanding debt and an increasing endowment, ICS ended the year with net assets in excess of $4.9 million. Our financial statements are audited by HBL CPAs, P.C. of Arizona and are available on our website.

**STATEMENTS OF FINANCIAL POSITION**

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>As of June 30</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>2012</td>
</tr>
<tr>
<td>Current Assets</td>
<td>$ 755,511</td>
</tr>
<tr>
<td>Endowment Funds</td>
<td>2,970,923</td>
</tr>
<tr>
<td>Property &amp; Equipment</td>
<td>1,222,329</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$4,948,764</strong></td>
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</tbody>
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<table>
<thead>
<tr>
<th>LIABILITIES &amp; NET ASSETS</th>
<th>As of June 30</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>2012</td>
</tr>
<tr>
<td>Current Liabilities</td>
<td>$ 89,810</td>
</tr>
<tr>
<td>Net Assets</td>
<td>4,858,954</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES and NET ASSETS</strong></td>
<td><strong>$4,948,764</strong></td>
</tr>
</tbody>
</table>

ICS is proud to have been awarded Charity Navigator’s coveted four-star rating for the fourth consecutive year.

**Our Mission at Interfaith Community Services:**

To help seniors, disabled individuals and people in financial crisis achieve stable, healthy and independent lives through programs and services supported by staff, volunteers, faith communities and the community-at-large.
We gratefully acknowledge... our supporters who made our work possible during the fiscal year July 2012 through June 2013. This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund, special events and automobile donations. Every attempt has been made to ensure accuracy of listings; however, if your name is missing or listed incorrectly, we apologize and hope that you will call us with the correction. For in-kind donor listings, see the annual report on our website at www.ictucson.org.

Faith Christian Fellowship of Tucson
Freeport-McMoRan Copper & Gold Foundation
Grace St. Paul Episcopal Church
Hanger Clinic
Jewish Federation of Southern Arizona
Kissed By An Italian
Long Realty Cares Foundation
Mountain View Baptist Church
Mountain Vista Unitarian Universalist Congregation
Northminster Presbyterian Church
Oro Valley Community Foundation
Our Saviour’s Lutheran Church
Pella Rolscreen Foundation
William and Ruhl Pendleton Memorial Fund
PICOR Charitable Foundation
Purch Ridge Christian Church
R. E. Darling Co., Inc.
Rising Star Baptist Church
Sanoff-Aventis US Inc
Shurtz Foundation, Carl & Mabel
Sierra Pacific Airlines
Southside Presbyterian Church
Spalding (Ellie) Foundation
St. Andrew’s Presbyterian Church and International Christian Cycling Club
St. Francis in the Foothills United Methodist Church
St. Philip’s In The Hills Episcopal Church
Sun City Vistoso Community Foundation
Sun City Vistoso Cyclists
Sunset Foundation
Tanque Verde Lutheran Church
Temple Emmanu-El Mitzvah Corp
Trico Electric Charitable Trust
Tucson Community of Christ
Tucson Dance Academy
Tucson National Members’ Giving Tree
Wal-Mart Foundation and Stores #3142 and #3379

$500 - $999
Aftuna International Inc of Tucson Foundation
CBIZ
Chapel at the Country Club of La Cholla Community Christian Church
Marana Congregation M’kor Hayim
Curo Health Services, LLC/Regency
Hospice Foundation Inc
Elmenezer All Nations Seventh Day Adventist Church
Fifty Plus Club
First Christian Church
Flowing Wells Baptist Church
Immanuel Presbyterian Church
Knights of Columbus #6933
Kohl’s
Lewis and Roca LLP
Lewis Hertz Foundation
Mountain Shadows Presbyterian Church
Mutual of Omaha Bank
Odyssey Health Care
Omnix Tucson National Resort
Oro Valley United Church of Christ
PICOR Commercial Real Estate Services Company
Pima Area Labor Federation, AFL-CIO
Seniors for Kids
Shell Oil Company Foundation
Southern Arizona Women's Chorus and #3379
Tucson Community of Christ
Trico Electric Charitable Trust
Tucson Dance Academy
Tucson National Members’ Giving Tree
Wal-Mart Foundation and Stores #3142 and #3379

$100 - $249
Abiding In Christ Fellowship
Abertsons
Baha’i Faith - Oro Valley
Bingham, Osborn & Scarborough LLC
Canyon Community Bank
Church Of The Everlasting Gospel
Congregation M’kor Hayim
Curo Health Services, LLC/Regency
Engineering Synthesis Design, Inc.
Fountain of Life Lutheran Church
J & M Partners
Kumbia Made Inc
Ladies Night Out
Lord of Grace Lutheran Church
Oro Valley Roadrunner Bowling League
Presbyterian Women in Christ
Presbyterian Church
Sanctuary United Methodist Church
Sheftel Associates
St. Andrew’s Episcopal Church
St. Elizabeth Ann Seton Catholic Church
St. John on the Desert Presbyterian Church
St. Mark’s UMC Quilters
Tamarra Spiritual Center
The Net LLC
Thrivest Financial for Luthersian Foundation
Tuesday Bridge Club
United Parcel Service
Vistoso Village Men’s Group
Wealth Management

Up to $99
Alzheimer’s Research and Prevention Foundation
Beta Sigma Phi
Blessed Katsi Teakalwita
Chapter AW PEO
Chapter BQ PEO
Community Renewal
Dominican Sisters of Peace
El Conquistador Ladies Tennis Group
Franciscan Sisters of San Xavier Convent
GE Foundation
Girl Scout Troop #490
Lutheran Church of the Foothills
Masnou Outfitters
Marshall Gerstein Borun
Masten Land & Associates
New Pueblo Communications
NW Chapter Beta Sigma Phi
Oro Valley Country Club Women’s Golf Association
Pathways Counseling Services
Preceptor Gamma Delta
Premier Designs Jewelry

MILESTONES

CORPORATIONS, FOUNDATIONS, GOVERNMENT AGENCIES AND FAITH COMMUNITIES

$10,000 and more
Arizona Community Action Agency
Arizona Department of Transportation
Arizona Youth Partnership and U.S. Dept. of Health and Human Services - ACF Office of Family Assistance
Christ the King Episcopal Church (in-kind)
City of Tucson Human Services Dept.
Community Food Bank of So AZ (in-kind)
Community Foundation for Southern Arizona - The Blessings Fund
Edward Jones/Edward D. Jones and Co.
Foundation
Kautz Family Foundation
Lucille E. Williams Foundation
New Spirit Lutheran Church
Northwest Medical Center
Oro Valley Community of the Nazarene
Oro Valley Hospital
Pima County Community Action Agency
Pima County Community Development & Neighborhood Conservation Dept.
Rincon Congregational United Church of Christ
St. Andrew's Presbyterian Church
St. Mark the Evangelist Catholic Church
The David C. and Lura M. Lovell Foundation
The Walsingham Foundation
Tucson Electric Power Company
United Way of Tucson & So AZ
Wells Fargo Foundation
William E. Schmidt Charitable Foundation

$5,000 - $9,999
Arizona Diamondbacks Foundation
Bank of America Foundation
Capilla del Sol Christian Church
Christina-Taylor Green Foundation
Employees Community Fund of Boeing Mesa
Haas Foundation
Jewish Community Foundation of Southern Arizona
Lon D. and Lucille Barton Foundation
Lutheran Thrift Store
Phillips Family Foundation
Resurrection Lutheran Church
St. Mark’s United Methodist Church
The Eugene and Willetta Denton Family Foundation

$1,000 - $4,999
Alaco Fastening Systems
Alive Church
Ascension Lutheran Church and School
Avra Valley Community Church
BMO Harris Bank
Canyon del Oro Baptist Church
Casas Adobes Congregational United Church of Christ
Catalina United Methodist Church
Christ Presbyterian Church
Church of the Painted Hills United Church of Christ
Church World Service
Commerce Bank of Arizona
Congregation Anshe Israel
Cortaro Vista Community Church
Coyotes Charities
Cyracom International, Inc.
Desert Skies United Methodist Church
Dove of Peace Lutheran Church
Elizabeth Read Taylor Foundation
Elmezzi, Thomas & Jeanne Private Foundation
Emanuel and Anna Weinstein Foundation
EMS Realty
Evangelical Lutheran Church in America

$250 - $499
3M Foundation
AlphaGraphics
Arthur Pack/Crooked Tree Sahuaroo Women’s Golf Association
Beautiful Savior Lutheran Church
Beautiful Savior Lutheran Church
Youth Group
Honeywell Hometown Solutions
Intuit Foundation
Lilly Endowment
Maranatha Seventh Day Adventist Church
National Alliance on Mental Illness
Northwest Community Friends Church
Oro Valley Optimist Club
Santa Catalina Catholic Church
Southwest AZ Chapter of Oncology Nursing Society
St. Matthew's Episcopal Church
Streams in the Desert Lutheran Church
Unitarian Universalist Church of Tucson
Waters Corporation
We Care Home Care LLC

$100 - $249
Anonymous Donor
Abiding In Christ Fellowship
Albertsons
Baha’i Faith - Oro Valley
Bingham, Osborn & Scarborough LLC
Canyon Community Bank
Church Of The Everlasting Gospel
Congregation M’kor Hayim
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Presbyterian Church
Sanctuary United Methodist Church
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St. Elizabeth Ann Seton Catholic Church
St. John on the Desert Presbyterian Church
St. Mark’s UMC Quilters
Tamarra Spiritual Center
The Net LLC
Thrivest Financial for Luthersian Foundation
Tuesday Bridge Club
United Parcel Service
Vistoso Village Men’s Group
Wealth Management

New Faith Partnerships
We grew our number of faith community partners from 66 to 74 welcoming Ebenezer All Nations Seventh Day Adventist Church, Maranatha Seventh Day Adventist Church, Flowing Wells Baptist Church, Santa Catalina Catholic Church, Unity Spiritual Center for Peace, Church of the Everlasting Gospel, Rising Star Baptist Church, Abiding in Christ Fellowship.

Increasing Volunteers
We expanded our volunteer corps to 650. Volunteers provided 50,000 hours valued at over $1.2 million—the equivalent of 24 paid, full-time staff. Volunteers helped ICS keep administrative costs under 13%—meaning 87% of every dollar goes directly to programs.
Silver Spurs 4-H Club
Sonoran Desert Flyers
St. Andrew’s Presbyterian Church Choir
Sunrise at River Road
Trusting Connections Nanny Agency
Valley of the Moon

INDIVIDUALS

$10,000 and more
Anonymous Donor
Estate of Hazel Battiste
Bruce and Karen Hamar Bittmann
Barbara Chadwick
Janet Frichit Trust
Edmund and Kathleen Jenkins
Lora Lovel
Estate of Allen Stults
Wendell and Rose Tyson
Dorothy D. Vanek

$5,000 - $9,999
Anonymous Donor
Frank and Sue Cannon
Christopher Cook Irrevocable Trust
John and Rebecca Fenn
Tom and Lisa Haldane
Barry and Janet Lang
Robert and Joyce Lyons
Ken and Margaret McNealy
Mike and Gwen Parr
Steve and Ruth Pollema
John and Margaret Schmidt
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Resources to Rebound
A U.S. Census Bureau study reported Tucson is the 6th-poorest large city. ICS continued to manage up to 300 calls a day for financial and back-to-work assistance.

Expanded Job Help
With Arizona Youth Partnership (AzYP), ICS opened the new Marana Resource Center at the AzYP offices on Sandario Road bringing job-searching programs to residents in northern Pima County.

Tax Preparation
ICS was a site for Volunteer Income Tax Assistance (VITA). Volunteer tax preparers completed 248 tax returns putting $519,943 into the hands of low- and middle-income individuals.

Gifts of Love
Our summer 2012 drive helped 250 children in need start school prepared with new school supplies. For common school businesses, social groups and individual donors also made the season brighter for 111 families in need through the ICS Holiday Gifts of Love program.

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More Food
The new ICS Food Bank marked its one-year anniversary and served record food. Food distribution grew to 2,000 emergency food boxes monthly. In addition ICS gave out nearly 4,000 holiday food bags between November 20th and December 21st.

Fresh Food
New or expanded partnerships with suppliers helped ICS increase quantity and variety of food in our Food Bank. Thanks to: Beyond Bread, Bakehouse Bread Company, Community Food Bank of Southern Arizona, eeegee’s, Einstein Bagels, GAP Ministries, Iksashitasa Refugee Network, Fry’s Food at Lambert & La Canada, and Edward Jones.

Increased Food Drives
The 6th Annual Edward Jones Bag-A-Thon collected an amazing 70,000 pounds of food for the ICS Food Bank. In total, 20 food drives with businesses, faith communities, and community groups took place last year.

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Feeding Bodies and Minds

A new partnership with Bookman's and other donations provides free books for children coming to the ICS Food Bank to take home. Grants also allowed for provision of infant formula and healthy snacks for kids.

Healthy Options

A collaboration with UA Garden Kitchen began bringing monthly cooking demonstrations, nutrition education and fun and healthy recipe ideas to ICS Food Bank recipients.
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Lucy Hoffman
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Jerome Holder
Ronald and Shirley Holle
Stephen and Diana Holmes
Judith Holt
George and Evelyn Holtusu
Artist Sarah Gabbert
Schmert added a splash of color to the ICS Food Bank creating and donating a food-themed mural to teach kids about food sources. Landscape designer Leslie Mansur and crew beautified the ICS grounds at our Northwest campus donating more than 50 hours of time.
Pima County District 1 Supervisor Ally Miller rode along with ICS volunteers to deliver Mobile Meals and bring a little cheer to local seniors.
Dillard’s Tucson Mall provided hundreds of gently used handbags to ladies at the ICS Job Resource Centers and Food Bank during their spring trade-in event.
Our second annual Empty Bowls sold out with 1,100 people attending and $37,000 raised for the ICS Food Bank. Local potters and volunteers created over 1,200 bowls for the event, and 21 restaurants provided soups and eats. Thanks to Marjon Ceramics and Laguna Clay for providing the clay for our bowls, the potters and studios who made bowls and to event sponsors: Dorothy Vanek, Tucson Electric Power, CycaCom Industrial Inc., Steve and Ruth Pollyea, Wendell and Rose Tyson, Ron and Colleen Weyers, EMS Realty, Kissed By An Italian, Robert and Bentley Holland, Richard and Judy Weil, Comcast, plus all of our Souper Hero partners for making this event possible.
few of the major events included:
Lutheran Church’s New Year’s Day
Oro Valley Church of the Nazarene’s
Spoofs and Utter Nonsense Show,
ICS benefitted from the generosity
of more than 25 community and
faith groups, businesses and
organizations, who made us the
Arizona Women’s Chorus and
Golf Association Luncheon,
Lutheran Church.

Community Fundraisers:

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The Interfaith Legacy Society recognizes supporters who have made a planned gift of any amount, or a current gift of $10,000 or more to the endowment. If you have made such a provision, or expect to in the near future, thank you. We would like to recognize those who have already become members of the Interfaith Legacy Society.

Anonymous (2)
Robert and Helen Acker
Estate of Hazel Battiste
Suzy Baxter
Bruce Bittmann
Karen Hamar Bittmann
Francis and Barbara Boyle
Marilyn Brandenburg
George and Toni Chardukian
Peggy and Jack Comp
Wayne and Carol Dawson
In Honor and Memory of
Lenore Seymour Fiske
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The Estate of Dwight Lang
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ICS is thankful to have an extended group of 35 professionals from a variety of estate planning and wealth management fields on our Planned Giving Advisory Council General Membership. For a complete listing, visit our website at www.icstucson.org and download the ICS Planned Giving Advisory Council Membership Directory and Guide to Legacy Giving.

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Beautiful Savior Lutheran
Canyon del Oro Baptist
Capilla del Sol Christian
Casas Adobes Congregational UCC
Catalina United Methodist
Christ Presbyterian
Church of the Apostles Episcopal
Church of the Everlasting Gospel
Church of the Painted Hills UCC
Community Christian Church
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Congregation Anshei Israel
Congregation Chaverim
Congregation Or Chadash
Congregation M’kor Hayim
Cortaro Vista Community Church
Desert Skies United Methodist
Dove of Peace Lutheran
Ebenezer All Nations Seventh Day Adventist
Faith Christian Fellowship of Tucson
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Fountain of Life Lutheran
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Immanuel Presbyterian
Maranatha Seventh Day Adventist
Mountain Shadows Presbyterian
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North West Heights Seventh Day Adventist
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Oro Valley United Church of Christ
Our Saviour’s Lutheran
Pusch Ridge Christian Church
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Rising Star Baptist Church
Sanctuary United Methodist
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St. Elizabeth Ann Seton Catholic
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Third Church of Christ, Scientist
Tortolita Presbyterian
Tucson Community of Christ
Unity of Tucson
Unity Spiritual Center of Peace
U.U. Church of Tucson
Vida Nueva/New Life Church of God
Walk through the front door of the ICS Ina Road office and you are immediately in the center of a busy and noisy scene. On any day, clients, children, a wheelchair or stroller create a traffic jam. Volunteers share limited space and client conversations take place with insufficient privacy. Add to this the fact that stresses on households in need have never been greater. It is tough and often tense when clients facing eviction or other crisis are told that funds today are exhausted and they must call to make an appointment.

Carrying out our work in this environment is becoming more and more difficult. In talking with our donors and volunteers, the feedback has been unanimous: This challenge can’t wait. ICS needs to act now in the best interests of those we serve and those who deliver our services. And we are.

ICS has launched a capital campaign and expects to break ground on a new client welcome center in spring 2014. This 1,600-square-foot facility will provide a dedicated reception area for clients, create better confidentiality, add office space to expand services, and enable ICS to institute best safety practices for staff, volunteers and the many people we assist. With generous support from dozens of contributors, we have reached 90% of our fund-raising goal. To find out more and learn how you can help, please contact us. Your support will ensure that ICS can be here—both safely and efficiently—for those who are counting on us. Thank you!