INTERFAITH COMMUNITY SERVICES

Annual Report 2014

 Helping seniors, individuals with disabilities and families in financial crisis achieve stable, healthy and independent lives.
Fiscal year July 1, 2013 – June 30, 2014 was both a challenging and an exceptional one for Interfaith Community Services and our recipients. With your support, ICS responded to ever-increasing need for help from neighbors throughout our community. While the numbers tell a compelling story, they are just that, numbers. Behind every statistic is a person whose life was made a little better, and whose burden was made lighter. Behind each are small moments and big goals, steady steps forward on the journey to independence.

36,516 individuals served (+9%)
73,489 services delivered ($11%)
$4,326,045 value of services (+12%)

8,807 individuals helped with Emergency Financial Assistance
80% report improvement in meeting basic needs and developing stabilization plans in follow-up surveys
97 people found jobs with help from the ICS Resource Center

27,891 food boxes distributed
5,127 additional holiday food boxes distributed
18,634 Mobile Meals deliveries made
11,369 Caregiving Services rendered
52,027 volunteer hours given valued at $1.17 million by the Independent Sector
Dear Friend of INTERFAITH COMMUNITY SERVICES

Spend an hour at the front desk at ICS! This is all it takes to get a feel for the hundreds of individuals calling to get help. I continue to be impressed with the number of lives that are touched every year at ICS and the outpouring of support that makes it happen. Whether a mom referred from the local women’s shelter, a 92-year-old neighbor who can’t drive and needs a ride to get to the doctor, an elderly couple with custody of three grandkids and facing eviction, or a young homeless veteran, ICS volunteers, staff and supporters find a way to assist people in need.

As I retire at the end of this year after thirteen years, I have much gratitude for this wonderful experience. I thank the hundreds of people who have given their time, expertise and financial resources to help grow ICS into our flourishing organization. I also want to thank those who had the vision and laid the groundwork before me in creating such a compassionate and unique organization. A particular thanks to Reverend Barbara Smith Anderson, our founder, and my predecessor, June Head, both of whom kept the “heart” and vision of ICS alive.

With nearly 700 volunteers, 76 faith community partners, and in partnership with dozens of other community agencies, ICS is now positioned to have major community impact in the future. The best gift for me is to see your continued support of our work as we move forward. From the bottom of my heart, thank you and God bless you.

Fondly,

Bonnie Kampa
Retiring Chief Executive Officer, 2002 - 2014

It is my pleasure to serve as the Chairman of the Board of Directors of Interfaith Community Services. I am now mid-way through my fourth and final year in this role, and more than ever, I am grateful for the community support that comes together to help ICS serve so many people. Working with a strong board, dedicated and talented staff, compassionate volunteers, caring faith communities and many community partners, we have forged a strong and vibrant organization both today and for the future.

This annual report provides a summary of our programs, our finances, major accomplishments of the year, as well as a peek into our future plans. I am particularly pleased that for the fifth consecutive year, ICS has been awarded the highest rating from Charity Navigator of Four Stars. This distinction is a reflection of adherence to good governance and best practices. It also underscores ICS’s commitment to fiscal and operational transparency. The award is the result of a lot of people – from our finance, program and development staff, to our Board of Directors and volunteers – all working closely together.

Next year, 2015, is a year of celebration – our 30th anniversary – as well as a year of transition as we say thank you and farewell to Bonnie Kampa, our retiring CEO, and welcome new leadership. I ask for your continued support as Interfaith Community Services works to respond to increasing community needs.

Respectfully,

Steve Pollyea
Chairman, Board of Directors
EMERGENCY FINANCIAL ASSISTANCE

It is hard to plan for the future when you are focused on survival. For a substantial number of individuals and families in our community who are contending with unemployment, poverty or illness, survival is a daily and exhausting battle. How to pay the rent? How to keep utilities connected? How to buy a simple bus ticket when you can’t afford a car, or the one you have breaks down unexpectedly? The challenges can seem unsurmountable.

As one of our core services, emergency financial assistance continues to be our most requested program at Interfaith Community Services. It is typical for us to receive up to 300 calls in a single morning from people desperate to hear that there is someone who can help.

With support from grants and private individuals, ICS was able to offer relief to over 4,000 households, helping them gain the resources to rebound in 2014. Aid ran the gamut from housing assistance to emergency medications to small work supports such as uniforms and IDs. More than 65% of the clients served were families with children. Counseling from ICS Case Managers provided clients with help identifying the steps to get back on solid ground. Post surveys show that 80% of households are able to meet immediate needs, access resources and develop stabilization plans.

Helping to Move Beyond the Immediate

“Elda” was dealing with a serious illness and was dreading having to take additional medical treatments. Her husband had left months ago and now, caring for three children, she was unable to work, and the family was about to be evicted. The day she came to ICS, she was feeling down and uncertain, not knowing what to do.

ICS assisted Elda and her children with short-term rent and utilities. We were also able to connect her with other resources for longer term support to stabilize her situation. She says she is grateful and relieved to have the help which will “buy me time to spend with my kids and enable me to focus on my health and family.”

4,295 households served
8,807 individuals served
$630,800 emergency financial assistance provided
455 children provided with Gifts of Love school supplies or enrichment activities
151 families received Gifts of Love holiday help
Supports for Independence
JOB SEARCH ASSISTANCE and MORE

Having a steady job is the first step toward building a stable life. The ICS Job Resource Centers provide free and practical assistance to help people overcome employment barriers so they can get back on their feet and be productive again. Staff and volunteers at the Centers teach a variety of job readiness skills, including how to set goals, how to research employment and training opportunities, how to craft a successful resume, and how to prepare for and follow-up on interviews. Complimentary computer, financial literacy and money management classes are available, as are “Building Futures for Families” communications workshops to address a full spectrum of client needs. The Resources Centers are made possible through a joint U.S. Health and Human Services grant and collaboration with Arizona Youth Partnership with support from a number of other funders.

Volunteer Income Tax Assistance (VITA) Program

Volunteer tax preparers assisted in completing and filing 299 tax returns, helping low- to moderate-income recipients receive $383,872 in state and federal refunds and $173,066 in Earned Income Credits.

Youth Enrichment Activities Program Opens Possibilities

ICS’s Youth Enrichment Activities Program helps children from families in need access positive extracurricular activities that they otherwise would have to miss. “Pablo” got help attending wrestling classes. He came by to show off his medals after he won a regional championship match.

Stat: Last year, 97 people found jobs with help from the ICS Resource Centers.

“Ann” had worked for years at a job she loved. Then her position was eliminated. She came to ICS for help with her utility bill and learned about the ICS Resource Centers. For weeks, she worked with volunteers combing employment listings and polishing her interview skills. She recently sent this note:

“I want to give you the sincerest thanks for all of your job hunting expertise. I can’t thank you enough for helping me with my resume and locating job openings that would fit my background. I had my second interview today with the healthcare company, and they decided to hire me as an evening and part-time caregiver! Your wonderful encouragement was the turning point for me being able to pick myself up and get back out there again. I can’t wait to start work on Monday!” - Ann
Imagine that tonight, at the end of your day, you are greeted with hungry faces. The cupboards and refrigerator are almost bare. You managed to pay most of the bills this month, but your car needs gas, your child needs a new coat, and there is no money left to buy food. In Pima County, one of four families lives in poverty and encounters this scenario all too often. Additionally, one in three children will go to bed hungry and likely arrive at school hungry the next day. Tucson remains the 7th least recession-recovered city in the United States. Translated, families in our area are still struggling to meet their most essential needs. And nothing is more essential than food.

The Interfaith Community Services Food Bank was again a refuge for record numbers of hungry people of all ages and backgrounds. Monthly food box distribution rose 25% to an average of 2,500 in 2014. In fact, ICS continued to be the third largest food box distributor in the Community Food Bank of Southern Arizona’s network of food pantry partners. Adding to this, ICS provided over 400,000 supplemental food items, including fresh and frozen foods, and in November and December gave away more than 5,000 holiday food bags containing all the ingredients for a family holiday meal.

Our dedicated volunteers worked to make each family’s experience at the ICS Food Bank as close to a regular shopping trip as possible, preserving dignity all around.

$1,719,360 value of food distributed
7,960 households served
25,916 individuals served
33,018 services provided — a 15% increase

“Marla” was having a difficult time “keeping things together.” She was celebrating being sober for almost two years, but in the last six months, she had lost her husband. Then, her hours at work were cut back and her salary didn’t cover all the bills. “My mom was helping me out for a while,” she says. But then, her mom also fell on hard times. Marla is grateful for the help she receives at the ICS Food Bank. “It was great to get our food box today and to also get bread and milk and fruit,” Marla says. “It really helps keep us going toward the end of the month when the supplies run out.”
Supports for Independent Living
CAREGIVING SERVICES

In 2006, there were 37.3 million people over the age of 65 in the United States; this number will double by 2030, according to the Administration on Aging. Here in Pima County, more than 17% of the population is age 65 or better. ICS provides an array of non-medical caregiving services to give a helping hand for those who want to stay at home in comfort, but who need a little help to remain independent.

From door-to-door rides to the doctor’s office or grocery store to friendly phoning and visiting, to small home repairs to help with bill paying and paperwork, ICS Caregiving Services enabled more than 700 seniors and disabled individuals in 25 zip codes throughout Pima County to meet their basic needs and avoid isolation, while living more safely and autonomously.

187 recipients served  →  34,107 meals served  →  93,395 miles driven by Mobile Meals drivers

ICS reported a concerning story. They had learned that “Elsa,” a Mobile Meals recipient, was not eating on the days when she didn’t have Mobile Meals delivered. She simply could not afford meals five days a week on her fixed income. Through one of several grants, ICS was able to get Elsa’s meals fully subsidized so that she wouldn’t have to go without. Elsa called to say she is “relieved and thankful to have one less thing to worry about.”

Nutritious Food Seasoned with Compassion
MOBILE MEALS

The Interfaith Community Services Mobile Meals program delivers nourishment and fellowship to approximately 100 frail, homebound, disabled and convalescing adults each weekday, who are unable to prepare a meal due to physical or emotional limitations. More than 100 volunteers as well as the food service staffs of local hospitals and care centers who prepare the food keep this vital program in motion servicing recipients in 13 local routes. Food is prepared to meet recipients’ food restrictions and doctor-prescribed diets. The cost of the program is based on a person’s ability to pay with meals subsidized for those who cannot afford them.

New in 2014, ICS began partnering with the Marana Health Center to open a Mobile Meals route to deliver meals to recipients in the underserved Marana area.

Elsa called to say she is “relieved and thankful to have one less thing to worry about.”
Interfaith Community Services’ Health Advocacy programs have long been a resource to help our caregiving recipients navigate the changing healthcare system and access available services to support well-being.

Last year with a grant from Tucson Electric Power, ICS launched a new Healthy at Home service to give extra support to our most at-risk recipients. Health Advocacy volunteers, often retired medical and social services professionals, visit recipients at home to conduct an assessment, create a Care Plan and provide regular visits and phone calls. Volunteers also connect recipients with available medical, behavioral and aftercare services both at ICS and in the community. The Healthy at Home program involves recipients in their own positive health care, providing important social and medical interaction and addressing concerns before they reach a crisis point.

“Leslie” had multiple medical and behavioral health issues, including severe anxiety. Volunteers at ICS were doing his grocery shopping as Leslie would not leave his home and would let very few people near him. Because he was single and lived alone, Leslie was not eligible for certain medical benefits and, as a result, was not getting the medical services or medications he needed to best function.

Healthy at Home volunteers began working with Leslie. They assessed his situation and were able to intervene, eventually helping him get the evaluations and resulting medical help that has turned his life around. It was a great day when Leslie came to ICS and hugged the staff. Today, Leslie is able to do outside activities on his own like grocery shopping. He has even made a new friend in his neighborhood. Healthy at Home volunteers and ICS staff continue to check on Leslie and are elated at his progress.
ICS works with faith communities of all sizes and beliefs to develop or expand their own whole person health programs that combine nurturing of the mind, body and spirit. Once again, semi-annual trainings for congregational health and outreach leaders provided information and inspiration for implementing congregation-based health programs.

Our April 2014 “Faith Communities and Mental Illness Conference: Mind, Body, Spirit and Community” brought together 400 people from diverse faith communities and the community at large to explore ways to create understanding of mental illness, combat harmful stigma and educate on available care resources. The day-long conference sponsored by the David and Lura Lovell Foundation and Community Partnership of Southern Arizona featured national keynote speakers representing a wide range of ethnic, faith and demographic perspectives. A variety of local experts led breakout sessions on topics ranging from aging and mental health to depression to mental health issues for veterans and their families. The well-attended Resource Fair was packed with information on local services. The overarching goal of the forum was to assist faith communities, often the first source for solace, in reaching out to congregants and their families affected by mental health issues.

With major funding from Community Partnership of Southern Arizona, last year ICS added a full-time Mental Health Outreach Specialist, Veda Kowalski, Ph.D., who is skilled in Mental Health First Aid. Veda and other volunteers conduct Mental Health First Aid trainings and offer support for congregations and community groups to recognize the signs of mental illness and teach the skills to better respond to persons coping with it. ICS has been nominated for a Mental Health First Aid Impact Award for its important work in this area.

“The conference gave me some hope in welcoming those with mental illness in faith communities.”

“I want to do something to make a difference.” At ICS, we not only hear from people in need, almost daily we receive calls from people who want to give their time, their knowledge, their energies and their passion. Our nearly 700 volunteers serve in most every area of ICS operations. They staff our food bank, provide transportation and deliver Mobile Meals. They help people find jobs in our Resource Centers. They serve on committees and pitch in at events. The efforts of our volunteers are not only a part of what makes ICS unique, they drive our financial efficiency, enabling ICS to devote the maximum measure of available funding to direct program services. Thanks to all of our compassionate volunteers for your dedication. We couldn’t do it without you!

The following volunteers received special recognition during our spring 2014 Volunteer Luncheon.

661 active volunteers (at time of report)

52,027 volunteer hours given

$1,171,465 value of volunteer hours (Independent Sector)

237,639 miles driven by volunteers

$133,483 value of miles driven

THE AGELESS CIRCLE OF SHARING

When 18-year-old “Susan” volunteered to help “Joan,” an ICS caregiving recipient organize photographs, she had no idea that both their spirits would be lifted in the process. Joan’s physical and mental capacities were fading, and she wanted to preserve moments in her life for that time when she could no longer remember on her own. The two spent hours sorting through photos, reliving Joan’s years of travel and experiences as a nurse in Vietnam. Joan also shared how her husband proposed and has remained by her side despite her illness. Susan came away telling others that “there is hope in the world” and that “more young people need to volunteer.”
Faith Community ENGAGEMENT

Our 76 faith community partners are an essential part of the Interfaith Community Services story, supporting us with their gifts, time and hard work. More than 50% of ICS volunteers come from our diverse network of faith community friends. Additionally, these caring partners collect food and supplies for ICS, host events and fundraisers on our behalf and help ICS reach those who are in need by distributing information on our services. Much is accomplished through so many hearts and hands working together.

ICS Thanks Our Faith Community Partners

Abiding in Christ Fellowship
Adele Spiritual Community
Alive Church
Ascension Lutheran
Bahá’í Faith - Oro Valley
Beautiful Savior Lutheran
Canyon del Oro Baptist
Capilla del Sol Christian
Casas Adobes Congregational UCC
Catalina United Methodist
Christ Presbyterian
Christ the King Episcopal
Church of the Apostles Episcopal
Church of the Everlasting Gospel
Church of the Painted Hills UCC
Community Christian Church Marana
Congregation Anshei Israel
Congregation Chaverim
Congregation Or Chadash
Congregation M’kor Hayim
Cortaro Vista Community Church
Desert Skies United Methodist
Dove of Peace Lutheran
Ebenezer All Nations Seventh Day Adventist
Faith Christian Fellowship of Tucson
First Christian Church
Flowing Wells Baptist
Fountain of Life Lutheran
Grace St. Paul’s Episcopal
Grace Temple Missionary Baptist Church
Immanuel Presbyterian
Lutheran Church of the Foothills Maranatha Seventh Day Adventist
Mountain Shadows Presbyterian
Mountain View Baptist
Mountain Vista U.U. Congregation New Spirit Lutheran
Northminster Presbyterian
Northwest Baptist
Northwest Community Friends Church
Oro Valley Church of the Nazarene
Oro Valley United Church of Christ
Our Saviour’s Lutheran
Pusch Ridge Christian Church
Resurrection Lutheran
Rincon Congregational UCC
Rising Star Baptist Church
Sanctuary United Methodist
Santa Catalina Catholic
Southside Presbyterian
St. Alban’s Episcopal Church
St. Andrew’s Episcopal Church
St. Andrew’s Presbyterian
St. Elizabeth Ann Seton Catholic
St. Francis in the Foothills United Methodist
St. John on the Desert Presbyterian
St. Mark the Evangelist Catholic
St. Mark’s Presbyterian
St. Mark’s United Methodist
St. Matthew’s Episcopal
St. Michael & All Angels Episcopal
St. Odilia Catholic
St. Philip’s In The Hills Episcopal
Streams in the Desert Lutheran
Tanque Verde Lutheran
Temple Emanu-El
Templo La Uncion
The Good News Community Church
Third Church of Christ, Scientist
Tortolita Presbyterian
Tucson Community of Christ
Unity of Tucson
Unity Spiritual Center of Peace
U.U. Church of Tucson
Vida Nueva/New Life Church of God
Water of Life Metropolitan Community Church

Special thanks also to Country Club at La Cholla Chapel for their ongoing support.
ICS and our clients faced another year of tough economic times in fiscal year 2014. Nevertheless, due to strong community support and careful management of our resources, we were able to increase our services provided by 11%. At the same time, we held our combined administrative and fundraising expenses to 14.4%, well below the national average for nonprofit organizations.

ICS also improved its financial position during fiscal year 2014. With no outstanding debt and an increasing endowment, ICS ended the year with net assets in excess of $5.7 million. Our financial statements are audited by HBL CPAs, P.C. of Arizona and are available on our website. I would be pleased to meet with you to discuss our financial results.

ICS is proud to have been awarded Charity Navigator’s highest rating of four stars for the fifth consecutive year.
We gratefully acknowledge our supporters who made our work possible during the fiscal year July 2013 through June 2014. This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund, special events and automobile donations. Every attempt has been made to ensure accuracy of listings; however, if your name is missing or listed incorrectly, we apologize and hope that you will call us with the correction. For in-kind donor listings, see the annual report on our website at www.icstucson.org.

**CORPORATIONS, FOUNDATIONS, GOVERNMENT AGENCIES AND FAITH COMMUNITIES**

- **$10,000 and more**
  - Arizona Community Action Agency
  - Arizona Youth Partnership and U.S. Dept. of Health and Human Services – ACF Office of Family Assistance
  - Christ the King Episcopal Church (in-kind)
  - City of Tucson Human Services Department
  - Community Food Bank of Southern Arizona (in-kind)
  - Community Foundation for Southern Arizona
  - Sharaon Kent Endowment Fund
  - The Blessings Fund
  - Betsy Bolding Community Partnership of Southern Arizona
  - Diamond Family Philanthropic Foundation
  - Edward Jones/Edward D. Jones and Co. Foundation
  - The David and Lura Lovell Foundation
  - Southern Arizona Clay Artists
  - St. Andrew’s Presbyterian Church
  - Rincon Congregational United Church of Christ
  - Pima County Community Action Agency
  - Pima County Community Development & Neighborhood Conservation Department
  - Rincon Congregational United Church of Christ
  - St. Andrew’s Presbyterian Church
  - Southern Arizona Clay Artists
  - The David and Laura Lowell Foundation
  - The Eugene and Wiletta Denton Family Foundation
  - The Wolslager Foundation
  - United Way of Tucson & So. AZ

- **$5,000 to $9,999**
  - Bank of America Foundation
  - Cernaprico
  - Christina-Taylor Green Foundation
  - Country Club at La Cholla Chapel
  - East Valley Lutheran Thrift Shop
  - Elizabeth Read Taylor Foundation
  - Elmezzi, Thomas & Jeanne Private Foundation
  - Employees Community Fund of Boeing Mesa
  - Haugh Foundation
  - Lon D. and Lucille Barton Foundation
  - Phillips Family Foundation
  - Resurrection Lutheran Church
  - Sierra Pacific Airlines
  - Splendido at Rancho Vistoso
  - St. Mark the Evangelist Catholic Church

- **$1,000 - $4,999**
  - Abiding in Christ Fellowship
  - Alexander/Carrillo Consulting LLC
  - Alive Church
  - Altruza International Inc. of Tucson
  - Avalon Southwest Health Rehabilitation
  - Avra Valley Community Church
  - Beach Fleischman, PC
  - Beth Spiva Timmons Foundation
  - Canyon del Oro Baptist Church
  - Capilla del Sol Christian Church
  - Casas Adobes Congregational Church, UCC
  - Catalina United Methodist Church
  - Chevon Humankind Matching Gift Program
  - Christ Presbyterian Church
  - Church of the Painted Hills United Church of Christ
  - Church World Service
  - Congregation M’khor Hayim
  - Cortaro Vista Community Church
  - Cyramcom International, Inc.
  - Desert Skies United Methodist Church
  - Diamond Ventures, Inc.
  - Dove of Peace Lutheran Church
  - Emanuel and Anna Weinstein Foundation
  - Faith Christian Fellowship of Tucson
  - Flowing Wells Baptist Church
  - Grace St. Paul Episcopal Church
  - International Christian Cycling Group
  - St. Andrew’s Presbyterian Church/Vistoso
  - 48 Bike Challenge
  - Jewish Federation of Southern Arizona
  - Kial Family Foundation
  - Mountain View Baptist Church
  - Northern Trust Bank
  - Northminster Presbyterian Church
  - PICO/Charitable Foundation
  - Push Ridge Christian Church
  - Rising Star Baptist Church
  - Sanctuary Methodist Church
  - Shepherd of the Hills Evangelical Lutheran Church
  - Southside Presbyterian Church
  - Spalding (Elliot) Foundation
  - St. Francis in the Foothills United Methodist Church
  - St. Mark’s United Methodist Church
  - Sunnys Foundation
  - Temple Emanu-El Mizvah Corp
  - Texas Instruments Community Fund
  - Third Church of Christ, Scientist
  - Trico Electric Charitable Trust
  - Tucson Community of Christ
  - Tucson Dance Academy

- **$500 - $999**
  - Aetna Foundation
  - Ascension Lutheran Church and School
  - Beautiful Savior Lutheran Church
  - Bryan Foulk, Michael Manela PC
  - Caldwell Construction LLC
  - CODAC Behavioral Health Services
  - Community Christian Church Marana
  - Congregation Ansheh Israel
  - Congregation Or Chadas
  - Ebenezer All Nations Seventh Day Adventist Church
  - First Christian Church
  - Grace Temple Missionary Baptist Church
  - Hanger Clinic
  - Immanuel Presbyterian Church
  - Ironwood Ridge High School
  - Lewis Hertz Foundation
  - McEvoy, Daniels & Darcy, PC
  - Mountain Shadows Presbyterian Church
  - Mountain Vista Unitarian Universalist Congregation
  - Northwest Baptist Church
  - Northwest Community Friends Church
  - Ooro Valley United Church of Christ
  - Orthodoxic Speere
  - Our Saviour’s Lutheran Church
  - PICO Commercial Real Estate Services Company
  - Santa Catalina Catholic Church
  - Shell Oil Company Foundation
  - Southern Arizona Arts Guild
  - St. Albans Episcopal Church
  - St. Michael and All Angels Episcopal Church
  - Streams in the Desert Lutheran Church
  - Tucson Alpha Phi Alumni
  - UBS Financial Services
  - Unitarian Universalist Church of Tucson
  - Valentine Art Association
  - Vistoso Village Men’s Group
  - Vistoso Village Social Committee

- **$50 - $99**
  - Aria
  - Avra Water Co-Op, Inc.
  - Birmingham, Osborn & Scarborough LLC
  - Christ Presbyterian Church
  - Presbyterian Women’s Church
  - Church of the Apostles
  - Desert Leaf
  - E Systems Management
  - First United Methodist Church
  - Fountain of Life Lutheran Church
  - Honeywell Home/Community Solutions
  - Life is Good Chiropractic
  - Mora Lisa Quillers
  - Panera Bread
  - Perishbehere Tours Inc.
  - Rick McGee State Farm Agency LLC
  - Signature Bank N.A.
  - St. Elizabeth Ann Seton Catholic Church
  - St. John on the Desert Presbyterian Church
  - St. Mark’s UMC Quillers
  - Sts. Peter & Paul Catholic Church
  - Tamara Spiritual Center
  - Thrivent Financial for Lutherans Foundation
  - Toscana Studio and Gallery
  - Tucson Chamber Artists
  - Tucson National Women’s Golf Association
  - Up to $99

- **Up to $99**
  - Aetna Corporation
  - Alive Fitness and Training Center
  - Alliance Bible Church
  - Alphagraphics – Ina/Oracle
  - Alphastone LLC
  - Alzheimer’s Research and Prevention Foundation
  - American Family Insurance
  - BBVA Compass
  - Best Benefits Group LLC
  - Green Valley Community Church
  - Inspiring Leadership and Civic Participation
  - Laureate Beta Upsilon
  - Law Office of Piccarreta Davis, PC
  - Lazzin Creations
  - Liberty Science LLC
  - Lutheran Church of the Foothills
  - Nancy Magelli, Consultant
  - Nancy Masland & Associates
  - Nanini Branch Public Library
  - Pathways Counseling Services
  - Peck Counseling & Consulting Inc.
  - Pima Council on Aging
  - Premier Designs Jewelry
  - Quails Retreats
  - RN Patient Advocates, PLC
  - Sislool Freemill Church
  - Sonoran Desert Flyers
  - South District of the United Methodist Church
  - St. Andrew’s Presbyterian Church Choir
  - St. Joseph’s Hospital – ASCU
  - St. Mark’s Presbyterian Church
  - Sunrise at River Road
  - The Center for Life Skills Development
  - The Good News Community Church
  - Truth Consciousness Desert Ashram
  - Tucson Symphony Orchestra League
  - United Cerebral Palsy
  - Vistoso Funeral Home
  - Wolks Associates, Ltd.
  - Woodmen of the World/Assured Life Association

Special appreciation to: Explorer News, KOLD-TV and the Southern Arizona Clay Artists for their support through major in-kind donations.

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**Four Stars for Five Straight Years**

ICS earned Charity Navigator’s highest rating of four stars for the fifth year in a row. Charity Navigator President/CEO Ken Berger noted, “Only 4% of the charities we rate have achieved five consecutive 4-star evaluations. This ‘exceptional’ designation demonstrates to the public that ICS is worthy of their trust.”
New Welcome Center and Building Addition Completed

ICS took a giant step forward in providing greater comfort, privacy and safety for our clients, volunteers and staff, completing our campaign for “Safety, Services and Sustainability” and opening the new Dorothy D. Vanek Welcome Center and Building Addition by mid-summer 2014. This progress was made possible through the support of nearly 150 donors and our landlord, Christ the King Episcopal Church, which provides a long-term lease at just $1 per year for our campus.
Edward Jones Bag-A-Thon Biggest Yet

The 2013 event collected over 75,000 pounds of food for the ICS Food Bank with support from the public, Sun City Vistoso Community Foundation and the Vistoso Cyclists. Supplies were indispensable in helping ICS distribute over 5,000 holiday food bags.
INDIVIDUALS

Burt and Mary Turner
Karl and Sue Tucker
Barbara Trengove
Miriam Trangsrud
Gilmore and Blanche Tostengard
Wayne and Anne-Lee Tomczyk
James and Linda Tillema
Elizabeth Tierney
Judi Thum
Jesse and Jane Thrall
Richard and Kathryn Thompson
Paz Terry
Judith Tenen
Ron and Beverly Taylor
Amy Synesae
Larry and Mary Ellen Swartz
Judy and Dan Swanson
Richard Swain
Jan Sturgis
Arlene Sturm
Daniel and Patricia Sturman
Christian and Julie Stout
Kristina Strawer
Monte and Melodie Stratzman
Anita Strauss
Mark and Katie Strumpf
Jane Stump
Sherry Clark
Allen and Dena Clark
Ira Chute and Kirsten Milkovich
Joe and Jan Chumley
Donald and Karen Chatfield
Martha Chilcott
Charles and Carol Choc
Donald and Annethre Christensen
Eric and Wanita Christensen
Joe and Jan Chumley
Iris Chute and Kristen Milkovich
Stephen and Linda Ciaesen
Allen and Dena Clark
Michael and Kathleen Clark
Sherry Clark
Michael Clarke

Guts of Love
Donors stepped up in a big way for ICS and our clients during November and December, adopting 150 families in need through our holiday Gifts of Love program. Families received clothing, toys and gifts to make the season brighter. And when the new school year rolled around, donors again were generous, providing backpacks full of supplies to help over 500 children go back to class prepared.
Events Put the Fun in Fundraising

ICS thanks the many faith, business and community groups who made us the beneficiary of fundraising events from musical performances to outdoor fitness activities.

A few of the events included: Oro Valley Church of the Nazarene's holiday musical, Tucson Dance Academy's "Spirit of Christmas" dance show, the Vistoso 48 Bike Challenge and KOLD-TV's "13 Cares" promotion.
Landford Jorgensen and Panda Jean Vast
Matie Jorgensen
Jon Juergensen
Caryn Jung
Margaret Kaminsky
Andrea Kaplan
Nadine Kaplan
Sheri Kaplan
John and Debbi Kapp
Thomas P. Kappler
Kathy Karl
Anne Marie Karnis
Susan Kasie
Diane Katt
John and Mary Kaufman
Bill and Jen Kaval
Logan Keating
Marsha Keeling
Elizabeth Kelley
Diane Kelly
Gary and Sonya Kelly
Karen Kelsch
Kathleen Kenerling and Charlotte Marshall
Bernadette Kenny
Mark and Cathi Ann Kentera
Jane Kentner
Berton Kernahan
Jo Kievit
Anne Ketchum
Kathy Khalsa
Michael and Laura Kiefer
Mary Kiewel
Cheryl Kilgore
Frederick Kilton
Debbie Kimberly
Larry and Candy Kincaid
Muriel Kinder
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Richard B. Wilson K-8 School
Frank Rinaldi
Rincon Congregational Church
Church of Christ
April Ritchie
Ann Robbins
Ray Robbins
Susan Roberts
Elayne Robinson
Barry Robinson
Karen Rodack
Ruth Ann Rodriguez
Dougie Roe
N Rolfe
Rolling Hills Golf Course, Inc.
Kenda Romero
Romero House Potters
Ronald McDonald House Charities
Wynn Rossat
Sandra Roos
Norma Roudebush
Tom Rowley
Debbie Ruffenach
Kirk Ruiz
Delene Sabor
Saddle Ridge Apartments
Safeway
Helen Salazar
Sue Salyers
Sanctuary United Methodist Church
Betty Sandlin
Jill Saxton
Lynn Scanlon
Jian and Marie Schade
Jian-Mare Schaefer
Mary Emma Schmelzie
Cheryl Schmitt
Angela Schneider
Anneke and Doug Schnell
Robert Schuman
Nancy Schwartz
Robert Schwartz
Audrey Sears
Karen Seidman
Jen Seigman
Yvonne Seman
Ian and Connie Shaler
Pat Shaufack
Kathryn Shaw
Sue Shaw
Shelley Shelton
Bill Shepherd
Faye Shevel
K. Shore
Jen and Gail Shultz
Deb Shumway
Cesar Silva
Wes Silveira
Virginia Simonfacetti
Sherry Sinclair
Dom Sissom
Steve Sisson
Patricia Sifer
Small Group at Dove Mountain
Joh Smith
Emmett Smeleier
Cheryl Smith
Debra Smith
William Smith
Barbara-Jane Smith
Donna Smith
Jakk Smith
Mavena Smith
Robert Smith
M. Snyder
Social Seniors
Sonoran Science Academy Student Council
Sons of Hell Tucson
Jose and Mariela Soto
Jim and Barbara Souther
Southern Arizona Arts Guild
Southern Arizona Women’s Church
Southwest Airlines
Greg Spadinger
Spartan Promotional Group/ Jenner
Adams
Pam Spencer
Splendid
Splendid at Rancho Vistoso
Barbara Springs
Greg Spyer
St. Andrew’s Presbyterian Church
St. Francis in the Foothills United Methodist Church
St. Mark’s Catholic Church
St. Marks United Methodist Church
St. Odilla Catholic Church
St. Vincent de Paul
Wayne Stallman
Steve Stamper
Solange Statthis
Bob Steffes
Bruce Stephens
Ellen Stephenson
Rich Stern
Jane and Bob Stribb
Ruell Stingfellow
Deborah Stofo
Aubry Stokes
Tom Storey
Robin Stout
Monte Stratman
Hortensia Studer
 Stuff the “Yellow” Bus
Suddath Relocation
Sugar Sack Bakery
Sun City of Oro Valley Pottery
Studio at Rancho Vistoso
Sunrise Senior Living
Sundin and Esther Suland
Toni Tallman
Tamarra Spiritual Center
Crystal Tarazon
Terra Rica Apartments
The Forum at Tucson
The Golf Villas
The Grill at Hacienda del Sol
The Highlands at Dove Mountain
The Keg Steakhouse & Bar
The Laundry on Pantano
Walter Thibodeau
Third Church of Christ, Scientist
Sharon Thomas
Bettina Thompson
Judi Thum
Diann Tidwell
Robert Tiernan
Charles Tillinghast
Susanne Toezek
Tohono Chul Park
Tortilla Prebyterian Church
Total Wine & More
Town of Oro Valley
Town of Oro Valley Tree Lighting
Celebration
Trangrud
Treasures 4 Teachers
Jerry Trent
Ben Tuchu
Tucson City Golf
Tucson Clay Co-Op
Tucson Community Church of Christ
Tucson Electric Power
Tucson Iowa Club
Tucson Monsoon Football Team
Tucson Orchestra Symphony League
Tucson Parks and Recreation
Tucson Troop Support
Tucson Weddings and Wine Festival
Two Men and A Truck
Rose Tyson
UBS Financial Services
Udall Community Center
Byron Uhrich
Unitarian Universalist Church of Tucson
Universal Avionics
Hideo Uomoto
Valley Animal Hospital
Valley of the Moon
Sandy VanHandel
Van’s Golf Shop
Velasco Family
Ventana Medical Systems
Village at the Foothills
Village Bakehouse
Vision Church
Vistoso Village Community
Mary Vogen
Barb Vogen
Jill Wadsworth
David Wagner
Ron Wald
Monika Walker
Yolanda Walsh
Floy Weed
Char Weeling
Nellie Weger
Judy Weill
Martin Weinland
Debbie and Gary Weil
Phylis Westerlund
Ron and Colleen Weyers
Ann Wheeler
Kristy Whisenant
David White
Helen White
Susan Whitney
Jim Widdows
John Wiedenbauer
Rev. J. Jennifer Wilcox Cummins
Steve Williams
Clare Wilson
Jesse Wilson
Joyce Wood
Pamela Xeele
Jannene Yang
YMCA
YMCA Kino Center
John Yost
Youth On Their Own
Patricia Zalideta
Geri Zambrelli
Denise Zelinski
Linda Zelo
Jeff and Terre Ziegla
Gary Zindorf
Interfaith Community Services is honored to partner with businesses large and small with a desire to get involved and to enrich the lives of the aging, the poor, the hungry and the vulnerable men, women and children of the Tucson area. ICS gratefully acknowledges our annual corporate partners who support our work through their financial contributions, as well as providing volunteers, major in-kind and event assistance.

Corporate partners Northwest Medical Center and Oro Valley Hospital are two of the businesses who provide food trays for the ICS Mobile Meals program.

THANKS TO OUR MANY COMMUNITY PARTNERS

Partnerships and collaborations enable ICS to leverage resources in bringing important services to our recipients. A few of these groups are listed below:

Arizona Community Action Agency, Arizona Youth Partnership, City of Tucson Human Services Department, Community Food Bank of Southern Arizona, Community Foundation for Southern Arizona, Community Partnership of Southern Arizona, GAP Ministries, Pima Council on Aging, Pima County Community Action Agency, Pima County Development and Neighborhood Conservation Department, Regional Transportation Authority (RTA), and United Way of Tucson and Southern Arizona.

ICS MOBILE MEALS PARTNERS

Amber Lights, Atria Compana Del Rio, Emeritus, HealthSouth Rehabilitation Hospital, Marana Health Center, Mountain View Retirement Village, Northwest Medical Center, Oro Valley Hospital, and Santa Catalina Villas.

OTHER PARTNERS

ICS is thankful to have an extended group of 32 professionals from a variety of estate planning and wealth management fields on our Planned Giving Advisory Council General Membership. For a complete listing, visit our website at www.icstucson.org and download the ICS Planned Giving Advisory Council Membership Directory and Guide to Legacy Society.

ICS Shines at 2014 Copper Cactus Awards

ICS was honored with a prestigious Copper Cactus Award in the $2-$5 million nonprofit category. The award honors outstanding charities for their exceptional leadership, company culture, business growth and innovation. The annual Copper Cactus business competition is sponsored by the Tucson Metro Chamber and Wells Fargo. ICS is pleased to have been recognized from among more than 450 nominees and 54 finalists in five business categories. Winning this award is a testament to the impact that ICS has, community-wide, and a commitment to quality, compassion and professionalism in all of our endeavors.
CELEBRATING 30 YEARS of PROVIDING HELP and HOPE

In 1985, members of six congregations came together with a plan — to connect diverse faith communities and volunteers to leverage resources and fill gaps in vital services to people in need in Pima County.

Interfaith Community Services, as it became known, marks its 30th anniversary in 2015. It has grown dramatically in size and scope, yet that same simple purpose remains. Thanks to the loving support of many friends, ICS continues to be a beacon of hope by offering an ever-widening umbrella of services to struggling neighbors.

We invite you to join us for a year-long anniversary celebration that will include special events and observances. In the coming year, we will also embark on a new strategic plan that will focus our energies in several key areas:

Strengthening our services to meet magnifying community need. We will work to sustain and increase our programs to help those in financial distress gain the resources to rebound. We will also expand services for our community’s growing senior population with a focus on Tucson’s southwest side.

Intensifying efforts in whole health and mental health. In follow-up to our 2014 mental health conference, we will offer Lunch and Learn forums on a variety of behavioral health topics. Also watch for an exciting new health initiative that will connect faith communities and volunteers with local health organizations to address the needs of vulnerable populations.

Diversifying our funding. We will cultivate and steward relationships to fund vital programs and develop the “next generation” of caring ICS supporters. We will also strive to complete our 2015 ICS Endowment Fund goal of $5 million through gifts, pledges and designated planned gifts.

Growing our volunteer corps. We will broaden opportunities for involvement at ICS to create meaningful ways for people of all ages to give back and make an impact.

As ICS plans for a changing and dynamic future, rest assured that we are committed to staying true to our roots. We will remain the same compassionate, personable and accountable haven that has defined our agency for 30 years. For information on our progress and how you can help, please check our website or contact the ICS office. Your support will ensure that ICS is here for those who are counting on us. Thank you!

ICS is a nonprofit 501(c)(3) organization.

www.icstucson.org